SCHEDULE H (Form 990)

Hospitals

Complete if the organization answered "Yes" on Form 990, Part IV, question 20a.

Attach to Form 990.

Go to www.irs.gov/Form990 for instructions and the latest information.

2022

OMB No. 1545-0047

Open to Public Inspection

Department of the Treasury Internal Revenue Service

Name of the organization

ST. JOSEPH'S HOSPITAL HEALTH CENTER

Employer identification number

15-0532254

Part I Financial Assistance and Certain Other Community Benefits at Cost Yes No Х 1a Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a 1a If "Yes," was it a written policy?

If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year: X 1b $\lfloor X
floor$ Applied uniformly to all hospital facilities Applied uniformly to most hospital facilities Generally tailored to individual hospital facilities Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year. a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing free care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: 3a Х X 200% 150% Other b Did the organization use FPG as a factor in determining eligibility for providing discounted care? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: Х 3b 350% X 400% 300% c If the organization used factors other than FPG in determining eligibility, describe in Part VI the criteria used for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care. Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the Х X 5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year? 5a **b** If "Yes," did the organization's financial assistance expenses exceed the budgeted amount? Х 5b c If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted X care to a patient who was eligible for free or discounted care? X 6a Did the organization prepare a community benefit report during the tax year? 6a **b** If "Yes," did the organization make it available to the public? Х 6b Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H. Financial Assistance and Certain Other Community Benefits at Cost (c) Total community (a) Number of (b) Persons (d) Direct offsetting (e) Net community benefit expense (f) Percent of total Financial Assistance and enefit expense programs (optional) (optional) expense **Means-Tested Government Programs** a Financial Assistance at cost (from .54% 3368943 3368943. Worksheet 1) **b** Medicaid (from Worksheet 3, 10737313980332969.27040170. 4.36% column a) c Costs of other means-tested government programs (from Worksheet 3, column b) d Total. Financial Assistance and 11074208280332969.30409113. 4.90% Means-Tested Government Programs Other Benefits e Community health improvement services and community benefit operations 5 1,323 197,749. 1,000. 196,749. .03% (from Worksheet 4) f Health professions education 1.19% 1810613187. 3232231 7380956. (from Worksheet 5) g Subsidized health services 8 7767010. 14480339. 6713329. 1.25% (from Worksheet 6) 1 5.001. 5.001. .00% **h** Research (from Worksheet 7) i Cash and in-kind contributions for community benefit (from 35,000. 35,000. .01% Worksheet 8)

232091 11-18-22 LHA For Paperwork Reduction Act Notice, see the Instructions for Form 990.

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Schedule H (Form 990) 2022

7.38%

34125331276.

j Total. Other Benefits

k Total. Add lines 7d and 7j

34113607335890279529.45793829.

9946560.15384716.

Part II Community Building Activities. Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

		(a) Number of activities or programs (optional)	(b) Persons served (optional)	(C) Total communit building expe	y offs	(d) Direct setting revenu	(e) Net community building expense	1 '	Percent tal expen	
1	Physical improvements and housing									
2	Economic development									
3	Community support									
4	Environmental improvements									
5	Leadership development and									
	training for community members									
6	Coalition building									
7	Community health improvement									
	advocacy									
8	Workforce development									
9	Other									
	Total	O di di di di								
Pai	t III Bad Debt, Medicare, 8	Collection Pr	actices							
Sect	ion A. Bad Debt Expense								Yes	No
1	Did the organization report bad debt	expense in accord	dance with Health	care Financia	l Managem	ent Asso	ciation			
								1	X	
2	Enter the amount of the organization	•	•			1 - 1	2 521 552			
	methodology used by the organization					2	3,521,553	-		
3	Enter the estimated amount of the o	•	•							
	patients eligible under the organizati									
	methodology used by the organization		e.,				0			
	for including this portion of bad debt	•				3		-		
4	Provide in Part VI the text of the foot	· ·					π			
C+	expense or the page number on whition B. Medicare	cri triis lootriote is	contained in the a	illached iirian	ciai statem	ients.				
5 5	Enter total revenue received from Me	adicaro (includina [CU and IME)			5 1	10,622,468			
6	Enter Medicare allowable costs of ca						15,830,578			
7	Subtract line 6 from line 5. This is the						-5,208,110			
8	Describe in Part VI the extent to which							4		
Ü	Also describe in Part VI the costing r					•				
	Check the box that describes the me	0,	aroc asca to actor	mino the time	ount repon	.00 011 11110	, 0.			
	Cost accounting system	X Cost to char	rge ratio	Other						
Sect	ion C. Collection Practices	0000100 0.1100.	90.44.0							
	Did the organization have a written of	debt collection poli	cv during the tax v	vear?				9a	Х	
	If "Yes," did the organization's collection i	·	, ,		uring the ta	x year cont	ain provisions on the			
	collection practices to be followed for pat	tients who are known	to qualify for financ	ial assistance?	Describe in	Part VI		9b	Х	
Pai	t IV Management Compan	ies and Joint \	Ventures (owner	d 10% or more by	officers, direct	tors, trustees	key employees, and physic	ians - see	instructi	ons)
	(a) Name of entity	(b) Des	scription of primar	v	(c) Organ	ization's	(d) Officers, direct-	(e) P	hysicia	ıns'
	,,) ì ad	ctivity of entity	·	profit % o	or stock	ors, trustees, or key employees'	pro	ofit % c	
					owners	hip %	profit % or stock		stock ership	0.4
							ownership %	OWII	ersnip	70
		WOMEN'S H					2.22		10	
		CANCER CA			14.2	198	.00%	51	.48	*
	SPECIALISTS'	AMBULATOR	Y SURGERY		25 (0.00	0.00	7.5	0.0	0.
ONE	E-DAY SURGERY, LLC	CENTER			25.0	108	.00%	/5	.00	8
		<u> </u>								

Part v	Facility information										
Section A	. Hospital Facilities					tal					
	er of size, from largest to smallest - see instructions)		ical	_		spii					
	hospital facilities did the organization operate	ital	urg	oita	ital	ğ	≥				
	tax year?	dso	8	ost	dsc	SSS	ij	,,			
	dress, primary website address, and state license number	icensed hospital	зеп. medical & surgical	Children's hospital	eaching hospital	Oritical access hospital	Research facility	ER-24 hours			Facility.
and if a or	roup return, the name and EIN of the subordinate hospital	sec	ned	ren	Ji j	a	arc	4	ER-other		Facility reporting
organizatio	on that operates the hospital facility):	Sen	n.	plid	ac	iţi	se	3-2-	Ş	Otto (al !b)	group
1 Cm	TOCEDII'C HOCDIMAI HEALMH OENMED	 `	Ĝe	Ö	╨	Ō	<u>~~</u>		-Ш	Other (describe)	
	JOSEPH'S HOSPITAL HEALTH CENTER	-									
	PROSPECT AVE	4									
	ACUSE, NY 13203	4									
	.SJHSYR.ORG	_									
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Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or letter of facility reporting group: $\underline{\text{ST. JOS}}\underline{\text{EPH'S HOSPITAL HEALTH CENTER}}$

Line number of hospital facility, or line numbers of hospital facilities in a facility reporting group (from Part V. Section A):

iaci	inties in a facility reporting group (from Part V, Section A):		Yes	No			
Cor	nmunity Health Needs Assessment						
	Was the hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the						
	current tax year or the immediately preceding tax year?	1		Х			
2	Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or						
	the immediately preceding tax year? If "Yes," provide details of the acquisition in Section C	2		Х			
3	During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a						
	community health needs assessment (CHNA)? If "No," skip to line 12	3	Х				
	If "Yes," indicate what the CHNA report describes (check all that apply):						
a	A definition of the community served by the hospital facility						
k	Demographics of the community						
c	Existing health care facilities and resources within the community that are available to respond to the health needs						
	of the community						
c	How data was obtained						
e	EX The significant health needs of the community						
f	X Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority						
	groups						
ç	The process for identifying and prioritizing community health needs and services to meet the community health needs						
r	The process for consulting with persons representing the community's interests						
i	X The impact of any actions taken to address the significant health needs identified in the hospital facility's prior CHNA(s)						
j	Other (describe in Section C)						
4	Indicate the tax year the hospital facility last conducted a CHNA: 2022						
5	In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad						
	interests of the community served by the hospital facility, including those with special knowledge of or expertise in public						
	health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the						
	community, and identify the persons the hospital facility consulted	5	X				
68	Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other						
	hospital facilities in Section C	6a	X				
k	Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes,"						
	list the other organizations in Section C	6b	X				
7	Did the hospital facility make its CHNA report widely available to the public?	7	X				
	If "Yes," indicate how the CHNA report was made widely available (check all that apply):						
a	A X Hospital facility's website (list url): SEE SCHEDULE H, PART V, SECTION C						
k	Other website (list url):						
C	$\mathbf{E} = \mathbf{X}$ Made a paper copy available for public inspection without charge at the hospital facility						
C	Other (describe in Section C)						
8	Did the hospital facility adopt an implementation strategy to meet the significant community health needs						
	identified through its most recently conducted CHNA? If "No," skip to line 11	8	X				
9	Indicate the tax year the hospital facility last adopted an implementation strategy: 20 22						
	Is the hospital facility's most recently adopted implementation strategy posted on a website?	10	X				
	a If "Yes," (list url): SEE SCHEDULE H, PART V, SECTION C						
	o If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?	10b					
11	Describe in Section C how the hospital facility is addressing the significant needs identified in its most						
	recently conducted CHNA and any such needs that are not being addressed together with the reasons why						
	such needs are not being addressed.						
12 a	a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a			х			
CHNA as required by section 501(r)(3)?							
	o If "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?	12b					
C	If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720						
	for all of its hospital facilities? \$						

Financial Assistance Policy (FAP)

Man	ne of hospital facility or letter of facility reporting group: ST. JOSEPH'S HOSPITAL HEALTH CENTE	!R		
INali	le of hospital facility of letter of facility reporting group.		Yes	No
	Did the hospital facility have in place during the tax year a written financial assistance policy that:			
13	Explained eligibility criteria for financial assistance, and whether such assistance included free or discounted care?	13	х	
	If "Yes," indicate the eligibility criteria explained in the FAP:			
а	v			
_	and FPG family income limit for eligibility for discounted care of			
b				
c				
d	T.			
е	∇			
f	X Underinsurance status			
g	▼			
h	V			
	Explained the basis for calculating amounts charged to patients?	14	Х	
	Explained the method for applying for financial assistance?	15	Х	
	If "Yes," indicate how the hospital facility's FAP or FAP application form (including accompanying instructions)			
	explained the method for applying for financial assistance (check all that apply):			
а	v			
b	V			
	or her application			
c	X Provided the contact information of hospital facility staff who can provide an individual with information			
	about the FAP and FAP application process			
d	Provided the contact information of nonprofit organizations or government agencies that may be sources			
	of assistance with FAP applications			
е	Other (describe in Section C)			
16	Was widely publicized within the community served by the hospital facility?	16	X	
	If "Yes," indicate how the hospital facility publicized the policy (check all that apply):			
а	X The FAP was widely available on a website (list url): SEE PART V, PAGE 8			
b	The FAP application form was widely available on a website (list url): SEE PART V, PAGE 8			
c	X A plain language summary of the FAP was widely available on a website (list url): SEE PART V, PAGE 8			
c	X The FAP was available upon request and without charge (in public locations in the hospital facility and by mail)			
е	X The FAP application form was available upon request and without charge (in public locations in the hospital			
	facility and by mail)			
f	X A plain language summary of the FAP was available upon request and without charge (in public locations in			
	the hospital facility and by mail)			
9	X Individuals were notified about the FAP by being offered a paper copy of the plain language summary of the FAP,			
	by receiving a conspicuous written notice about the FAP on their billing statements, and via conspicuous public			
	displays or other measures reasonably calculated to attract patients' attention			
h	X Notified members of the community who are most likely to require financial assistance about availability of the FAP			
i	The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s)			
	spoken by Limited English Proficiency (LEP) populations			

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Other (describe in Section C)

Pa	rt V	Facility Information (continued)			<u>.g</u>
Billi	ng and	Collections			
Nan	ne of ho	ospital facility or letter of facility reporting group: ST. JOSEPH'S HOSPITAL HEALTH CENT	ER		
				Yes	No
17	assista	e hospital facility have in place during the tax year a separate billing and collections policy, or a written financial ance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon syment?	17	х	
18	Check	all of the following actions against an individual that were permitted under the hospital facility's policies during the			
a b c	tax yea	ar before making reasonable efforts to determine the individual's eligibility under the facility's FAP: Reporting to credit agency(ies) Selling an individual's debt to another party Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a previous bill for care covered under the hospital facility's FAP Actions that require a legal or judicial process Other similar actions (describe in Section C)			
f	X	None of these actions or other similar actions were permitted			
19		e hospital facility or other authorized party perform any of the following actions during the tax year before making hable efforts to determine the individual's eligibility under the facility's FAP?	19		Х
	If "Yes	s," check all actions in which the hospital facility or a third party engaged:			
а		Reporting to credit agency(ies)			
b		Selling an individual's debt to another party			
c		Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a			
		previous bill for care covered under the hospital facility's FAP			
d		Actions that require a legal or judicial process			
е		Other similar actions (describe in Section C)			
20	Indicat	te which efforts the hospital facility or other authorized party made before initiating any of the actions listed (whether or	•		
	not ch	ecked) in line 19 (check all that apply):			
а	X	Provided a written notice about upcoming ECAs (Extraordinary Collection Action) and a plain language summary of the FAP at least 30 days before initiating those ECAs (if not, describe in Section C)			
b	X	Made a reasonable effort to orally notify individuals about the FAP and FAP application process (if not, describe in Section 2)	on C)		
c	77	Processed incomplete and complete FAP applications (if not, describe in Section C)	,		
d	77	Made presumptive eligibility determinations (if not, describe in Section C)			
е		Other (describe in Section C)			
f	一	None of these efforts were made			
<u> </u>	cy Rela	ating to Emergency Medical Care			
		e hospital facility have in place during the tax year a written policy relating to emergency medical care			
		equired the hospital facility to provide, without discrimination, care for emergency medical conditions to			
		luals regardless of their eligibility under the hospital facility's financial assistance policy?	21	Х	
		" indicate why:			
а		The hospital facility did not provide care for any emergency medical conditions			
b	$\overline{}$	The hospital facility's policy was not in writing			
c		The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)			

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d Other (describe in Section C)

24 During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any

service provided to that individual?

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24

Х

23

If "Yes," explain in Section C.

If "Yes," explain in Section C.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 3J: N/A

ST. JOSEPH'S HOSPITAL HEALTH CENTER (ST. JOSEPH'S) INCLUDED IN ITS

COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) WRITTEN REPORT A PRIORITIZED LIST

AND DESCRIPTION OF THE COMMUNITY'S SIGNIFICANT HEALTH NEEDS, WHICH WERE

IDENTIFIED THROUGH THE MOST RECENTLY CONDUCTED CHNA. THE FOLLOWING

COMMUNITY HEALTH NEEDS WERE DEEMED SIGNIFICANT AND WERE PRIORITIZED

THROUGH A COMMUNITY-INVOLVED SELECTION PROCESS:

- 1. SUBSTANCE USE DISORDERS
- 2. MENTAL HEALTH CONDITIONS
- 3. TRAUMA AND VIOLENCE
- 4. ACCESS TO HEALTH CARE
- 5. THE HEALTH OF WOMEN, INFANTS, AND CHILDREN

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 5: ONONDAGA COUNTY'S 2022-2024 COMMUNITY HEALTH

ASSESSMENT AND IMPROVEMENT PLAN (CHA/CHIP) WAS UNDERTAKEN AS A

COMPREHENSIVE PUBLIC HEALTH PLANNING EFFORT BY THE ONONDAGA COUNTY HEALTH

DEPARTMENT (OCHD) IN COLLABORATION WITH THE CHA/CHIP STEERING COMMITTEE.

THE STEERING COMMITTEE WAS MADE UP OF REPRESENTATION FROM OCHD, CROUSE

HEALTH, ST. JOSEPH'S HEALTH, AND STATE UNIVERSITY OF NEW YORK UPSTATE

UNIVERSITY HOSPITAL. ADDITIONAL SUPPORT WAS ALSO PROVIDED BY THE CENTRAL

NEW YORK HEALTHCARE EQUITY TASK FORCE TO ENSURE THAT EQUITY WAS AT THE

FOREFRONT OF PLANNING EFFORTS. THE CHA/CHIP PLANNING PROCESS WAS IN

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

ALIGNMENT WITH THE 2019-2024 NEW YORK STATE PREVENTION AGENDA, WHICH

IDENTIFIES FIVE PRIORITIES FOR HEALTH IMPROVEMENT: PREVENT CHRONIC

DISEASES; PROMOTE WELL-BEING AND PREVENT MENTAL AND SUBSTANCE USE

DISORDERS; PROMOTE A HEALTHY AND SAFE ENVIRONMENT; PROMOTE HEALTHY WOMEN,

INFANTS, AND CHILDREN; AND PREVENT COMMUNICABLE DISEASES.

THE CHNA STEERING COMMITTEE CONDUCTED AN EXTENSIVE COMMUNITY ENGAGEMENT

PROCESS IN 2022 TO GATHER FEEDBACK DIRECTLY FROM COUNTY RESIDENTS.

ENGAGEMENT STRATEGIES INCLUDED A COUNTY-WIDE SURVEY AND KEY-INFORMANT

INTERVIEWS WITH PARTNERS REPRESENTING POPULATIONS AT RISK FOR POOR HEALTH

OUTCOMES. THIS PROCESS ENGAGED MORE THAN 3,600 COUNTY RESIDENTS.

THE CHA/CHIP SERVES AS GUIDANCE FOR LOCAL PUBLIC HEALTH INITIATIVES AND

PROVIDES A FRAMEWORK FOR UNDERSTANDING THE HEALTH NEEDS IN OUR COMMUNITY.

INCLUDED IN THE CHA IS A COMPREHENSIVE OVERVIEW OF THE CURRENT HEALTH

STATUS OF RESIDENTS OF ONONDAGA COUNTY. WHENEVER POSSIBLE, THE CHA TAKES

INTO ACCOUNT THE IMPACT OF THE COVID-19 PANDEMIC ON RESIDENT'S HEALTH AND

WELL-BEING, HOWEVER THE FULL IMPACT OF THE COVID-19 PANDEMIC MAY NOT BE

FULLY UNDERSTOOD FOR SEVERAL YEARS. USING THE COMPREHENSIVE CHA PLANNING

PROCESS AS A FRAMEWORK, THE STEERING COMMITTEE THOUGHTFULLY DEVELOPED THE

COMMUNITY HEALTH IMPROVEMENT PLAN (CHIP) TO ADDRESS LOCAL PUBLIC HEALTH

CHALLENGES WITHIN TWO IDENTIFIED PRIORITY AREAS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 6A: THE CHNA WAS CONDUCTED WITH CROUSE HEALTH AND UPSTATE UNIVERSITY HOSPITAL.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 6B: THE CHNA WAS CONDUCTED WITH THE ONODAGA
COUNTY HEALTH DEPARTMENT AND HEALTH CONNECTIONS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 11: THE FOLLOWING INITIATIVES WERE UNDERTAKEN BY

ST. JOSEPH'S IN FY23 TO MEET THE GOAL TO IMPROVE THE HEALTH OF WOMEN,

INFANTS AND CHILDREN:

- 1. IMPLEMENT HEALTHYSTEPS PROGRAM AT ST. JOSEPH'S SAFETY NET HEALTH
 CENTERS. UTILIZING THE EIGHT CORE COMPONENTS AND 3-TIER MODEL OF THE
 RISK-STRATIFIED, POPULATION HEALTH PROGRAM, AS WELL AS INTEGRATING THE
 ESSENTIAL ELEMENTS OF A TRAUMA-INFORMED INTEGRATED HEALTHCARE SYSTEM,
 BETTER SUPPORTS CHILDREN AND THEIR FAMILIES AS THEY GROW, HELPING THEM TO
 SUCCESSFULLY ACHIEVE SIGNIFICANT DEVELOPMENTAL MILESTONES AND FOSTER A
 HEALTHY LIVING ENVIRONMENT.
- 2. OPERATE AND EXPAND ON ST. JOSEPH'S FOOD FARMACY PROGRAM CURRENTLY

 FOOD FARMACY 2.0 TO ADDRESS FOOD INSECURITY, CHRONIC HEALTH CONDITIONS

 AND TO ADDRESS SOCIAL INFLUENCES OF HEALTH OF FAMILIES WITHIN OUR

 COMMUNITY.
- 3. ACTIVELY ENGAGE WITH THE CENTRAL NEW YORK HEALTHCARE EQUITY TASK FORCE

 TO ADDRESS THE SOCIAL DETERMINANTS OF HEALTH THAT IMPACT MATERNAL AND

 CHILD HEALTH OUTCOMES. THE TASK FORCE HAS OVER 150 MEMBERS REPRESENTING

 HEALTH CARE, LOCAL GOVERNMENT, HOUSING, TRANSPORTATION, COMMUNITY-BASED

 ORGANIZATIONS, CHURCHES, AND COMMUNITY DEVELOPMENT SECTORS, AMONG OTHERS.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

THE FOLLOWING INITIATIVES WERE UNDERTAKEN IN FY23 TO MEET THE GOAL OF PREVENTING MENTAL AND SUBSTANCE USE DISORDERS:

- 1. CONTINUED THE ZERO SUICIDE PROGRAM AT ST. JOSEPH'S HOSPITAL TO INCLUDE
 YOUTH IN ADDITION TO ADULTS, WITH STANDARD WORK OVER THE REPORTABLE YEAR
 INCLUDING BUT NOT LIMITED TO: STANDARDIZED SUICIDE ASSESSMENTS,
 STANDARDIZED SAFETY PLANS, STANDARDIZED POSTVENTION ACTIVITIES, AND
 POST-DISCHARGE FOLLOW-UP CALLS.
- 2. PROVIDED BEHAVIORAL HEALTH SERVICES FOR ADULTS AND CHILDREN WITHIN ST.

 JOSEPH'S SERVICE AREA, INCLUDING UNDERSERVED POPULATIONS.
- 3. CONTINUED TO OPERATE THE COMMUNITY'S ONLY COMPREHENSIVE PSYCHIATRIC EMERGENCY PROGRAM.
- 4. OBTAINED FUNDING TO SUPPORT A SECOND MOBILE CRISIS OUTREACH TEAM.
- 5. SUPPORTED TRAININGS FOR PROVIDERS TO ENSURE EDUCATION, EXPERIENCE, AND ABILITY TO PRESCRIBE BUPRENORPHINE.
- 6. IMPROVED COLLABORATION AND COORDINATION BETWEEN PRIMARY CARE AND

 BEHAVIORAL HEALTH AND ACCESS TO BEHAVIORAL HEALTH BY EMBEDDING BEHAVIORAL

 HEALTH PRIMARY CARE LOCATION SITES.
- 7. PROVIDED TRAUMA-INFORMED TRAINING TO STAFF IN OUTPATIENT BEHAVIORAL HEALTH SERVICES.
- 8. PROMOTED USE OF DRUG TAKE-BACK STATION LOCATED IN ST. JOSEPH'S MAIN LOBBY AND INTEGRATE A DRUG TAKE-BACK PROGRAM WITHIN THE HOSPITAL.
- 9. IMPLEMENTED STANDARD PROTOCOLS TO CARE FOR PATIENTS EXPERIENCING OPIATE
 WITHDRAWAL, INCLUDING ADMINISTRATION OF THE CLINICAL OPIATE WITHDRAWAL
 SCALE (COWS) TOOL TO MONITOR AND RESPOND TO SYMPTOMS.
- ST. JOSEPH'S HEALTH ACKNOWLEDGES THE WIDE RANGE OF PRIORITY HEALTH AND

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SOCIAL ISSUES THAT EMERGED FROM THE CHNA PROCESS AND DETERMINED THAT IT

COULD EFFECTIVELY FOCUS ON ONLY THOSE NEEDS WHICH ARE THE MOST PRESSING,

UNDER-ADDRESSED AND WITHIN ITS ABILITY TO INFLUENCE. ST. JOSEPH'S HEALTH

DID NOT ADDRESS THE FOLLOWING NEEDS:

- 1. TRAUMA AND VIOLENCE ST. JOSEPH'S DID NOT DIRECTLY ADDRESS THIS

 PARTICULAR NEED AS IT WAS NOT PRIORITIZED AS HIGHLY AS THE BROADER ISSUES

 OF SUBSTANCE ABUSE AND MENTAL HEALTH DISORDERS, AND IT WILL BE ADDRESSED

 WITHIN THE CONTEXT OF THE HEALTH OF WOMEN, INFANTS AND CHILDREN AS WELL AS

 WITHIN THE CONTEXT OF MENTAL HEALTH AND SUBSTANCE USE DISORDER.
- 2. ACCESS TO CARE ST. JOSEPH'S DID NOT DIRECTLY ADDRESS THIS PARTICULAR

 NEED BECAUSE IT WAS NOT PRIORITIZED AS HIGHLY AS THE BROADER ISSUE OF

 SUBSTANCE ABUSE, MENTAL HEALTH DISORDERS AND TRAUMA IN THE COMMUNITY,

 WHICH WILL BE ADDRESSED IN THE IMPLEMENTATION STRATEGY. ADDITIONALLY,

 ACCESS TO CARE WILL BE ADDRESSED WITHIN THE CONTEXT OF OUR TWO PRIORITY

 FOCUS AREAS, THE HEALTH OF WOMEN, INFANTS AND CHILDREN AND MENTAL AND

 SUBSTANCE USE DISORDERS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER:

PART V, SECTION B, LINE 13H: THE HOSPITAL RECOGNIZES THAT NOT ALL PATIENTS

ARE ABLE TO PROVIDE COMPLETE FINANCIAL AND/OR SOCIAL INFORMATION.

THEREFORE, APPROVAL FOR FINANCIAL SUPPORT MAY BE DETERMINED BASED ON

AVAILABLE INFORMATION. EXAMPLES OF PRESUMPTIVE CASES INCLUDE: DECEASED

PATIENTS WITH NO KNOWN ESTATE, THE HOMELESS, UNEMPLOYED PATIENTS,

NON-COVERED MEDICALLY NECESSARY SERVICES PROVIDED TO PATIENTS QUALIFYING

FOR PUBLIC ASSISTANCE PROGRAMS, PATIENT BANKRUPTCIES, AND MEMBERS OF

RELIGIOUS ORGANIZATIONS WHO HAVE TAKEN A VOW OF POVERTY AND HAVE NO

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

RESOURCES INDIVIDUALLY OR THROUGH THE RELIGIOUS ORDER.

FOR THE PURPOSE OF HELPING FINANCIALLY NEEDY PATIENTS, A THIRD PARTY IS

UTILIZED TO CONDUCT A REVIEW OF PATIENT INFORMATION TO ASSESS FINANCIAL

NEED. THIS REVIEW UTILIZES A HEALTH CARE INDUSTRY-RECOGNIZED, PREDICTIVE

MODEL THAT IS BASED ON PUBLIC RECORD DATABASES. THESE PUBLIC RECORDS

ENABLE THE HOSPITAL TO ASSESS WHETHER THE PATIENT IS CHARACTERISTIC OF

OTHER PATIENTS WHO HAVE HISTORICALLY QUALIFIED FOR FINANCIAL ASSISTANCE

UNDER THE TRADITIONAL APPLICATION PROCESS. IN CASES WHERE THERE IS AN

ABSENCE OF INFORMATION PROVIDED DIRECTLY BY THE PATIENT, AND AFTER EFFORTS

TO CONFIRM COVERAGE AVAILABILITY, THE PREDICTIVE MODEL PROVIDES A

SYSTEMATIC METHOD TO GRANT PRESUMPTIVE ELIGIBILITY TO FINANCIALLY NEEDY

PATIENTS.

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16A, FAP WEBSITE:

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16B, FAP APPLICATION WEBSITE:

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

ST. JOSEPH'S HOSPITAL HEALTH CENTER

PART V, LINE 16C, FAP PLAIN LANGUAGE SUMMARY WEBSITE:

WWW.SJHSYR.ORG/FOR-PATIENTS/BILLING-AND-INSURANCE/FINANCIAL-ASSISTANCE

Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility

(list in order of size, from largest to smallest)

Nar	ne and address	Type of facility (describe)
1	CENTER FOR WOUND CARE & HYPERBARIC	
	4000 MEDICAL CENTER DR. STE 206	WOUND CARE AND HYPERBARIC
	FAYETTEVILLE, NY 13066	MEDICINE
2	PHYSICAL THERAPY NORTHEAST	
	4401 MEDICAL CENTER DR.	7
	FAYETTEVILLE, NY 13066	PHYSICAL THERAPY
3	DENTAL CLINIC	
	101 UNION AVE	
	SYRACUSE, NY 13203	DENTAL CLINIC
4	LABORATORY ALLIANCE OF CENTRAL NY	
	4870 NOTH JEFFERSON ST.	CLINICAL AND ANATOMIC
	PULASKI, NY 13142	PATHOLOGY TESTING
5	LABORATORY ALLIANCE OF CENTRAL NY	
	15 EAST GENESEE ST. STE 230	CLINICAL AND ANATOMIC
	BALDWINSVILLE, NY 13027	PATHOLOGY TESTING
6	LABORATORY ALLIANCE OF CENTRAL NY	
	6221 ROUTE 31 STE 108B	CLINICAL AND ANATOMIC
	CICERO, NY 13039	PATHOLOGY TESTING
7	LABORATORY ALLIANCE OF CENTRAL NY	
	5000 BRITTONFIELD PKWY. STE A108	_ CLINICAL AND ANATOMIC
	EAST SYRACUSE, NY 13057	PATHOLOGY TESTING
8	LABORATORY ALLIANCE OF CENTRAL NY	
	260 TOWNSHIP BLVD. STE 40	CLINICAL AND ANATOMIC
	CAMILUS, NY 13031	PATHOLOGY TESTING
9	LABORATORY ALLIANCE OF CENTRAL NY	
	5700 WEST GENESEE ST. STE 209	_ CLINICAL AND ANATOMIC
	CAMILUS, NY 13031	PATHOLOGY TESTING
10	LABORATORY ALLIANCE OF CENTRAL NY	
	475 IRVING AVE. STE 100	_ CLINICAL AND ANATOMIC
	SYRACUSE, NY 13210	PATHOLOGY TESTING

Part V	Facility Information	(continued)
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Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility

(list in order of size, from largest to smallest)

	How many non-hospital health care fa	cilities did the organization operate during the tax year?	15
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Name and address	Type of facility (describe)
Name and address 11 LABORATORY ALLIANCE OF CENTRAL NY	Type of facility (describe)
104 UNION AVE. STE 802	CLINICAL AND ANATOMIC
SYRACUSE, NY 13203	PATHOLOGY TESTING
12 LABORATORY ALLIANCE OF CENTRAL NY	1111102001 12012110
4000 MEDICAL CENTER DR. STE 210	CLINICAL AND ANATOMIC
FAYETTEVILLE, NY 13066	PATHOLOGY TESTING
13 LABORATORY ALLIANCE OF CENTRAL NY	
132 1/2 ALBANY ST. STE ANXS-1	CLINICAL AND ANATOMIC
CAZENOVIA, NY 13035	PATHOLOGY TESTING
14 LABORATORY ALLIANCE OF CENTRAL NY	
5100 WEST TAFT RD. SUITE 2F	CLINICAL AND ANATOMIC
LIVERPOOL, NY 13088	PATHOLOGY TESTING
15 SPECIALISTS' ONE-DAY SURGERY CENTER	
5801 EAST TAFT ROAD	
NORTH SYRACUSE, NY 13212	AMBULATORY SURGERY CENTER

Part VI Supplemental Information

Provide the following information.

- Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8, and
- Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- Promotion of community health. Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (for example, open medical staff, community board, use of
- Affiliated health care system. If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

PART I, LINE 3C:

IN ADDITION TO LOOKING AT A MULTIPLE OF THE FEDERAL POVERTY GUIDELINES, OTHER FACTORS ARE CONSIDERED SUCH AS THE PATIENT'S FINANCIAL STATUS AND/OR ABILITY TO PAY AS DETERMINED THROUGH THE ASSESSMENT PROCESS.

PART I, LINE 6A:

ST. JOSEPH'S HOSPITAL HEALTH CENTER (ST. JOSEPH'S) PREPARES AN ANNUAL COMMUNITY BENEFIT REPORT, WHICH IT SUBMITS TO THE STATE OF NEW YORK. ADDITION, ST. JOSEPH'S REPORTS ITS COMMUNITY BENEFIT INFORMATION AS PART OF THE CONSOLIDATED COMMUNITY BENEFIT INFORMATION REPORTED BY TRINITY HEALTH (EIN 35-1443425) IN ITS AUDITED FINANCIAL STATEMENTS, AVAILABLE AT WWW.TRINITY-HEALTH.ORG.

ST. JOSEPH'S ALSO INCLUDES A COPY OF ITS MOST RECENTLY FILED SCHEDULE H ON BOTH ITS OWN WEBSITE AND TRINITY HEALTH'S WEBSITE.

PART I, LINE 7:

THE BEST AVAILABLE DATA WAS USED TO CALCULATE THE COST AMOUNTS REPORTED IN

ITEM 7. FOR CERTAIN CATEGORIES, PRIMARILY TOTAL CHARITY CARE AND

MEANS-TESTED GOVERNMENT PROGRAMS, SPECIFIC COST-TO-CHARGE RATIOS WERE

CALCULATED AND APPLIED TO THOSE CATEGORIES. THE COST-TO-CHARGE RATIO WAS

DERIVED FROM WORKSHEET 2, RATIO OF PATIENT CARE COST-TO-CHARGES. IN OTHER

CATEGORIES, THE BEST AVAILABLE DATA WAS DERIVED FROM THE HOSPITAL'S COST

ACCOUNTING SYSTEM.

PART I, LN 7 COL(F):

THE FOLLOWING NUMBER, \$3,521,553, REPRESENTS THE AMOUNT OF BAD DEBT

EXPENSE INCLUDED IN TOTAL FUNCTIONAL EXPENSE IN FORM 990, PART IX, LINE

25. PER IRS INSTRUCTIONS, THIS AMOUNT WAS EXCLUDED FROM THE DENOMINATOR

WHEN CALCULATING THE PERCENT OF TOTAL EXPENSE FOR SCHEDULE H, PART I, LINE

7, COLUMN (F).

PART III, LINE 2:

METHODOLOGY USED FOR LINE 2 - ANY DISCOUNTS PROVIDED OR PAYMENTS MADE TO A

PARTICULAR PATIENT ACCOUNT ARE APPLIED TO THAT PATIENT ACCOUNT PRIOR TO

ANY BAD DEBT WRITE-OFF AND ARE THUS NOT INCLUDED IN BAD DEBT EXPENSE. AS A

RESULT OF THE PAYMENT AND ADJUSTMENT ACTIVITY BEING POSTED TO BAD DEBT

ACCOUNTS, WE ARE ABLE TO REPORT BAD DEBT EXPENSE NET OF THESE

TRANSACTIONS.

PART III, LINE 3:

VARIABLES IN COMBINATION TO PREDICT WHETHER A PATIENT QUALIFIES FOR

FINANCIAL ASSISTANCE: (1) SOCIO-ECONOMIC SCORE, AND (2) ESTIMATED FEDERAL

POVERTY LEVEL (FPL). BASED ON THE MODEL, CHARITY CARE CAN STILL BE

EXTENDED TO PATIENTS EVEN IF THEY HAVE NOT RESPONDED TO FINANCIAL

COUNSELING EFFORTS AND ALL OTHER FUNDING SOURCES HAVE BEEN EXHAUSTED. FOR

FINANCIAL STATEMENT PURPOSES, ST. JOSEPH'S IS RECORDING AMOUNTS AS CHARITY

CARE (INSTEAD OF BAD DEBT EXPENSE) BASED ON THE RESULTS OF THE PREDICTIVE

MODEL. THEREFORE, THE HOSPITAL IS REPORTING ZERO ON LINE 3, SINCE

THEORETICALLY ANY POTENTIAL CHARITY CARE SHOULD HAVE BEEN IDENTIFIED

THROUGH THE PREDICTIVE MODEL.

PART III, LINE 4:

ST. JOSEPH'S IS INCLUDED IN THE CONSOLIDATED FINANCIAL STATEMENTS OF

TRINITY HEALTH. THE FOLLOWING IS THE TEXT OF THE PATIENT ACCOUNTS

RECEIVABLE, ESTIMATED RECEIVABLES FROM AND PAYABLES TO THIRD-PARTY PAYERS

FOOTNOTE FROM PAGE 13 OF THOSE STATEMENTS: "AN UNCONDITIONAL RIGHT TO

PAYMENT, SUBJECT ONLY TO THE PASSAGE OF TIME IS TREATED AS A RECEIVABLE.

PATIENT ACCOUNTS RECEIVABLE, INCLUDING BILLED ACCOUNTS AND UNBILLED

ACCOUNTS FOR WHICH THERE IS AN UNCONDITIONAL RIGHT TO PAYMENT, AND

ESTIMATED AMOUNTS DUE FROM THIRD-PARTY PAYERS FOR RETROACTIVE ADJUSTMENTS,

ARE RECEIVABLES IF THE RIGHT TO CONSIDERATION IS UNCONDITIONAL AND ONLY

THE PASSAGE OF TIME IS REQUIRED BEFORE PAYMENT OF THAT CONSIDERATION IS

DUE. FOR PATIENT ACCOUNTS RECEIVABLE, THE ESTIMATED UNCOLLECTABLE AMOUNTS

ARE GENERALLY CONSIDERED IMPLICIT PRICE CONCESSIONS THAT ARE A DIRECT

REDUCTION TO PATIENT SERVICE REVENUE AND ACCOUNTS RECEIVABLE.

THE CORPORATION HAS AGREEMENTS WITH THIRD-PARTY PAYERS THAT PROVIDE FOR

PAYMENTS TO THE CORPORATION'S HEALTH MINISTRIES AT AMOUNTS DIFFERENT FROM

ESTABLISHED RATES. ESTIMATED RETROACTIVE ADJUSTMENTS UNDER REIMBURSEMENT

AGREEMENTS WITH THIRD-PARTY PAYERS AND OTHER CHANGES IN ESTIMATES ARE

INCLUDED IN NET PATIENT SERVICE REVENUE AND ESTIMATED RECEIVABLES FROM AND

PAYABLES TO THIRD-PARTY PAYERS. RETROACTIVE ADJUSTMENTS ARE ACCRUED ON AN

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ESTIMATED BASIS IN THE PERIOD THE RELATED SERVICES ARE RENDERED AND ADJUSTED IN FUTURE PERIODS, AS FINAL SETTLEMENTS ARE DETERMINED."

PART III, LINE 5: TOTAL MEDICARE REVENUE REPORTED IN PART III, LINE 5 HAS BEEN REDUCED BY THE TWO PERCENT SEQUESTRATION REDUCTION.

PART III, LINE 8:

ST. JOSEPH'S DOES NOT BELIEVE ANY MEDICARE SHORTFALL SHOULD BE TREATED AS

COMMUNITY BENEFIT. THIS IS SIMILAR TO CATHOLIC HEALTH ASSOCIATION

RECOMMENDATIONS, WHICH STATE THAT SERVING MEDICARE PATIENTS IS NOT A

DIFFERENTIATING FEATURE OF TAX-EXEMPT HEALTH CARE ORGANIZATIONS AND THAT

THE EXISTING COMMUNITY BENEFIT FRAMEWORK ALLOWS COMMUNITY BENEFIT PROGRAMS

THAT SERVE THE MEDICARE POPULATION TO BE COUNTED IN OTHER COMMUNITY

BENEFIT CATEGORIES.

PART III, LINE 8: COSTING METHODOLOGY FOR LINE 6 - MEDICARE COSTS WERE

OBTAINED FROM THE FILED MEDICARE COST REPORT. THE COSTS ARE BASED ON

MEDICARE ALLOWABLE COSTS AS REPORTED ON WORKSHEET B, COLUMN 27, WHICH

EXCLUDE DIRECT MEDICAL EDUCATION COSTS. INPATIENT MEDICARE COSTS ARE

CALCULATED BASED ON A COMBINATION OF ALLOWABLE COST PER DAY TIMES MEDICARE

DAYS FOR ROUTINE SERVICES AND COST TO CHARGE RATIO TIMES MEDICARE CHARGES

FOR ANCILLARY SERVICES. OUTPATIENT MEDICARE COSTS ARE CALCULATED BASED ON

COST TO CHARGE RATIO TIMES MEDICARE CHARGES BY ANCILLARY DEPARTMENT.

PART III, LINE 9B:

THE HOSPITAL'S COLLECTION POLICY CONTAINS PROVISIONS ON THE COLLECTION

PRACTICES TO BE FOLLOWED FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR

FINANCIAL ASSISTANCE. CHARITY DISCOUNTS ARE APPLIED TO THE AMOUNTS THAT

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QUALIFY FOR FINANCIAL ASSISTANCE. THE HOSPITAL HAS IMPLEMENTED BILLING

AND COLLECTION PRACTICES FOR PATIENT PAYMENT OBLIGATIONS THAT ARE FAIR,

CONSISTENT AND COMPLIANT WITH STATE AND FEDERAL REGULATIONS.

PART VI, LINE 2:

NEEDS ASSESSMENT - IN ADDITION TO THE CHNA, ST. JOSEPH'S PARTICIPATES IN

THE COMMUNITY SERVICES PLAN (COMMUNITY HEALTH IMPROVEMENT PLAN/CHIP)

PROCESS WITH THE ONONDAGA COUNTY HEALTH DEPARTMENT, CROUSE HOSPITAL, AND

UPSTATE MEDICAL UNIVERSITY HOSPITAL. THIS PROCESS FACILITATES ANOTHER

ASSESSMENT OF OUR COMMUNITY'S HEALTH NEEDS AND REQUIRES THE SUBMISSION OF

A SINGLE COLLECTIVE AND COMPREHENSIVE REPORT. IN RESPONSE TO THE NEEDS

IDENTIFIED, AN ACTION PLAN IS CREATED, AND ALL PARTIES MEET QUARTERLY

THEREAFTER TO DISCUSS PROGRESS WITH RESPECT TO PRIORITY INITIATIVES.

ST. JOSEPH'S ALSO REVIEWS PATIENT DATA TRENDS TO CONTINUALLY ASSESS THE

NEEDS OF PATIENTS, INCLUDING THE MOST VULNERABLE PATIENTS, AND TO IDENTIFY

WHERE GAPS IN ACCESS TO CARE MAY EXIST. THIS PROCESS INCLUDES BUT IS NOT

LIMITED TO SOCIAL INFLUENCERS OF HEALTH, CHRONIC DISEASE RISKS, AND ACCESS

TO CARE.

LASTLY, ST. JOSEPH'S CONTINUALLY SEEKS TO UNDERSTAND THE NEEDS OF THE

COMMUNITY THROUGH PARTICIPATION IN COALITIONS, INCLUDING, BUT NOT LIMITED,

TO THE TOBACCO ACTION COALITION OF ONONDAGA, THE AMERICAN HEART

ASSOCIATION'S COMMUNITY ACTION COALITION, AND THE SYRACUSE-ONONDAGA FOOD

SYSTEMS ALLIANCE.

PART VI, LINE 3:

PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE - ST. JOSEPH'S

COMMUNICATES EFFECTIVELY WITH PATIENTS REGARDING PATIENT PAYMENT

OBLIGATIONS. FINANCIAL COUNSELING IS PROVIDED TO PATIENTS ABOUT THEIR

PAYMENT OBLIGATIONS AND HOSPITAL BILLS. INFORMATION ON HOSPITAL-BASED

FINANCIAL SUPPORT POLICIES, FEDERAL, STATE, AND LOCAL GOVERNMENT PROGRAMS,

AND OTHER COMMUNITY-BASED CHARITABLE PROGRAMS THAT PROVIDE COVERAGE FOR

SERVICES ARE MADE AVAILABLE TO PATIENTS DURING THE PRE-REGISTRATION AND

REGISTRATION PROCESSES AND/OR THROUGH COMMUNICATIONS WITH PATIENTS SEEKING

FINANCIAL ASSISTANCE.

FINANCIAL COUNSELORS MAKE AFFIRMATIVE EFFORTS TO HELP PATIENTS APPLY FOR

PUBLIC AND PRIVATE PROGRAMS FOR WHICH THEY MAY QUALIFY AND THAT MAY ASSIST

THEM IN OBTAINING AND PAYING FOR HEALTH CARE SERVICES. EVERY EFFORT IS

MADE TO DETERMINE A PATIENT'S ELIGIBILITY PRIOR TO OR AT THE TIME OF

ADMISSION OR SERVICE.

ST. JOSEPH'S OFFERS FINANCIAL SUPPORT TO PATIENTS WITH LIMITED MEANS.

NOTIFICATION ABOUT FINANCIAL ASSISTANCE AND GOVERNMENT PROGRAMS, INCLUDING

CONTACT INFORMATION, IS AVAILABLE THROUGH PATIENT BROCHURES, MESSAGES ON

PATIENT BILLS, POSTED NOTICES IN PUBLIC REGISTRATION AREAS INCLUDING

EMERGENCY ROOMS, ADMITTING AND REGISTRATION DEPARTMENTS, AND OTHER PATIENT

FINANCIAL SERVICES OFFICES. SUMMARIES OF HOSPITAL PROGRAMS ARE MADE

AVAILABLE TO APPROPRIATE COMMUNITY HEALTH AND HUMAN SERVICES AGENCIES AND

OTHER ORGANIZATIONS THAT ASSIST PEOPLE IN NEED. INFORMATION REGARDING

FINANCIAL ASSISTANCE AND GOVERNMENT PROGRAMS IS ALSO AVAILABLE ON HOSPITAL

WEBSITES. IN ADDITION TO ENGLISH, THIS INFORMATION IS ALSO AVAILABLE IN

OTHER LANGUAGES AS REQUIRED BY INTERNAL REVENUE CODE SECTION 501(R),

REFLECTING OTHER PRIMARY LANGUAGES SPOKEN BY THE POPULATION SERVICED BY

OUR HOSPITAL.

PART VI, LINE 4:

COMMUNITY INFORMATION - APPROXIMATELY 64% OF ST. JOSEPH'S INPATIENT MARKET

SHARE IS ATTRIBUTABLE TO ONONDAGA COUNTY ALONE, AND THE MAJORITY OF

CURRENT OUTPATIENT HOSPITAL-BASED SERVICES AND CLINICS ARE LOCATED WITHIN

ONONDAGA COUNTY. IN ADDITION, ONONDAGA COUNTY SERVES AS THE "HUB" FOR

HEALTH CARE IN THE CENTRAL NEW YORK AREA, AS IT INCLUDES TWO ADDITIONAL

HOSPITALS (CROUSE HOSPITAL AND UPSTATE MEDICAL UNIVERSITY HOSPITAL), AS

WELL AS A FEDERALLY QUALIFIED HEALTH CENTER (SYRACUSE COMMUNITY HEALTH

CENTER). ALL OF ONONDAGA COUNTY'S HOSPITALS, AS WELL AS SYRACUSE COMMUNITY

HEALTH CENTER, ARE LOCATED WITHIN THE CITY OF SYRACUSE.

ONONDAGA COUNTY IS HOME TO THE CITY OF SYRACUSE, WHICH IS THE LARGEST CITY

IN CENTRAL NEW YORK. IT IS BORDERED BY OSWEGO, MADISON, CORTLAND, AND

CAYUGA COUNTIES. MORE THAN 465,000 PEOPLE LIVE IN ONONDAGA COUNTY, ABOUT

ONE-THIRD OF WHOM LIVE IN THE CITY OF SYRACUSE. ALTHOUGH ONONDAGA HAS JUST

THE ONE CITY OF SYRACUSE, THE COUNTY ALSO HAS 14 VILLAGES, 19 TOWNS, AND

PART OF THE ONONDAGA NATION TERRITORY.

THE MAJORITY OF ONONDAGA COUNTY'S POPULATION IS WHITE (80%), ALTHOUGH
THERE IS A HIGHER PROPORTION OF RACIAL MINORITIES LIVING IN THE CITY OF
SYRACUSE COMPARED TO THE REST OF ONONDAGA COUNTY. FOR INSTANCE, NEARLY
ONE-THIRD OF SYRACUSE CITY RESIDENTS ARE BLACK OR AFRICAN AMERICAN (29%),
WHICH IS HIGHER THAN ONONDAGA COUNTY AS A WHOLE (11.8% BLACK/AFRICAN
AMERICAN), AND NEW YORK STATE (17.7%). ONONDAGA COUNTY'S HIGH SCHOOL
EDUCATION RATES, MEDIAN HOUSEHOLD INCOME, UNEMPLOYMENT RATE, AND POVERTY
LEVELS ARE ROUGHLY COMPARABLE TO THOSE OF NEW YORK STATE; HOWEVER,
SYRACUSE FARES WORSE ON THESE MEASURES COMPARED TO ONONDAGA OVERALL.

Part VI Supplemental Information (Continuation)

SYRACUSE'S MEDIAN HOUSEHOLD INCOME IS ABOUT 60% OF ONONDAGA'S (\$34,716 VS. \$57,271), AND THE PERCENT LIVING IN POVERTY IS MORE THAN DOUBLE THAT OF ONONDAGA COUNTY (32.6% VS. 13.7%).

PART VI, LINE 5:

OTHER INFORMATION - OVER THE COURSE OF THE REPORTABLE YEAR, THE HOSPITAL

ACTIVELY PARTICIPATED WITH THE SYRACUSE-ONONDAGA FOOD SYSTEMS ALLIANCE, A

COALITION FOCUSED ON THE DEVELOPMENT OF AN EQUITABLE FOOD SYSTEM IN THE

HOSPITAL'S SERVICE AREA. ALSO, ST. JOSEPH'S IS A MEMBER OF THE NORTHSIDE

UP STEERING COMMITTEE, A COALITION FOCUSED ON COMMUNITY AND ECONOMIC

DEVELOPMENT WITHIN SYRACUSE'S NORTHSIDE NEIGHBORHOOD. AS THE NORTHSIDE

NEIGHBORHOOD CAN BE DESCRIBED AS AN ECONOMICALLY DEPRESSED REGION OF THE

CITY OF SYRACUSE, THE WORK OF THIS COALITION IS INTENDED TO RESTORE

VIBRANCY TO THE NEIGHBORHOOD THROUGH THE CULTIVATION OF OPPORTUNITIES FOR

ITS CURRENT RESIDENTS AND STAKEHOLDERS.

ST. JOSEPH'S HAS IMPLEMENTED A SOCIAL INFLUENCERS OF HEALTH SCREENING
TOOL, USED PRIMARILY BY OUTPATIENT CARE MANAGERS, NURSE COACHES, AND
SOCIAL WORKERS, WHICH IDENTIFIES SOCIAL NEEDS IN ORDER TO ENHANCE
RELATIONSHIPS AND REFERRALS WITH APPROPRIATE COMMUNITY RESOURCES. HOME
HEALTH CARE MANAGEMENT FOR THE MEDICAID POPULATION CONTINUES TO BE A MEANS
FOR SUPPORTING PATIENTS ON AN OUTPATIENT BASIS TO ENHANCE CONNECTIVITY TO
RESOURCES. IN ADDITION, ST. JOSEPH'S EMPLOYED TWO COMMUNITY HEALTH WORKERS
WITHIN SEPARATE PROGRAMS TO DIRECTLY ADDRESS SOCIAL DETERMINANTS OF
HEALTH.

ST. JOSEPH'S FOOD FARMACY PROGRAM HAS EXTENDED BEYOND THE HOSPITAL SYSTEM

AND HAS COLLABORATED WITH FOUR COMMUNITY PARTNERS: SYRACUSE NORTHEAST

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COMMUNITY CENTER, WESTCOTT COMMUNITY CENTER, BRADY MARKET, AND DUNBAR

CENTER. EACH PARTNERING AGENCY CONDUCTS A SOCIAL DETERMINANTS OF HEALTH

SCREENING ON EACH PROGRAM PARTICIPANT TO IMPROVE FOOD ACCESS, AS WELL AS

ANY OTHER IDENTIFIED SOCIAL CARE NEED.

ST. JOSEPH'S RECEIVED FUNDING FOR THE BEST FOOT FORWARD INITIATIVE, WHICH
SUPPORTS CHILDREN AND NEW MOTHERS WITH DEVELOPMENTAL NEEDS AND IMPROVES

COMPLIANCE WITH MILESTONE APPOINTMENTS. ST. JOSEPH'S ALSO CONTINUES TO BE

A DESIGNATED "BABY FRIENDLY" HOSPITAL. ST. JOSEPH'S FULLY IMPLEMENTED

STOCKING ALL SNACK MACHINES AND NEARLY ALL BEVERAGE MACHINES TO MEET

TRINITY HEALTH'S TARGET OF 50% HEALTHY OFFERINGS. IN 2021, OUR NEWEST

EDITION, FRESH EXPRESS, WAS ADDED TO OUR LOBBY AREA, MEETING 100% TARGET

NUTRITIONAL STANDARDS. ST. JOSEPH'S HEALTH WORKED EFFECTIVELY WITH ITS

CURRENT VENDING PROVIDER TO IMPLEMENT A CUSTOM SYSTEM FOR NUTRITIONAL

STANDARDS; THIS WILLINGNESS TO COLLABORATE MADE THE TRANSITION POSSIBLE.

EACH YEAR, REPRESENTATIVES FROM OUR HEALTH SYSTEM MEET WITH OUR

LOCAL/STATE LEGISLATORS TO DISCUSS OUR PROGRAMS, INCLUDING THE SUCCESS OF

OUR EFFORTS AT HELPING LOWER STATEWIDE SMOKING RATES AND STRESS THE UNMET

NEEDS IN TOBACCO CONTROL EFFORTS AMONG VULNERABLE COMMUNITIES AND

POPULATIONS.

PART VI, LINE 6:

ST. JOSEPH'S IS A MEMBER OF TRINITY HEALTH, ONE OF THE LARGEST CATHOLIC

HEALTH CARE DELIVERY SYSTEMS IN THE COUNTRY. TRINITY HEALTH'S COMMUNITY

HEALTH AND WELL-BEING (CHWB) STRATEGY PROMOTES OPTIMAL HEALTH FOR PEOPLE

EXPERIENCING POVERTY AND OTHER VULNERABILITIES IN THE COMMUNITIES WE SERVE

- EMPHASIZING THE NECESSITY TO INTEGRATE SOCIAL AND CLINICAL CARE. WE DO

THIS BY:

- 1. ADDRESSING PATIENT SOCIAL NEEDS,
- 2. INVESTING IN OUR COMMUNITIES, AND
- 3. STRENGTHENING THE IMPACT OF OUR COMMUNITY BENEFIT.

TRINITY HEALTH CHWB TEAMS LEAD THE DEVELOPMENT AND IMPLEMENTATION OF

TRIENNIAL COMMUNITY HEALTH NEEDS ASSESSMENTS AND IMPLEMENTATION STRATEGIES

AND FOCUS INTENTIONALLY ON ENGAGING COMMUNITIES AND RESIDENTS EXPERIENCING

POVERTY AND OTHER VULNERABILITIES. WE BELIEVE THAT COMMUNITY MEMBERS AND

COMMUNITIES THAT ARE THE MOST IMPACTED BY RACISM AND OTHER FORMS OF

DISCRIMINATION EXPERIENCE THE GREATEST DISPARITIES AND INEQUITIES IN

HEALTH OUTCOMES AND SHOULD BE INCLUSIVELY ENGAGED IN ALL COMMUNITY HEALTH

ASSESSMENT AND IMPROVEMENT EFFORTS. THROUGHOUT OUR WORK, WE DISMANTLE

OPPRESSIVE SYSTEMS, AND BUILD COMMUNITY CAPACITY AND PARTNERSHIPS.

TRINITY HEALTH AND ITS MEMBER HOSPITALS ARE COMMITTED TO THE DELIVERY OF
PEOPLE-CENTERED CARE AND SERVING AS A COMPASSIONATE AND TRANSFORMING
HEALING PRESENCE WITHIN THE COMMUNITIES THEY SERVE. AS A NOT-FOR-PROFIT
HEALTH SYSTEM, TRINITY HEALTH REINVESTS ITS PROFITS BACK INTO THE
COMMUNITIES AND IS COMMITTED TO ADDRESSING THE UNIQUE NEEDS OF EACH
COMMUNITY. IN FISCAL YEAR 2023 (FY23), TRINITY HEALTH CONTRIBUTED \$1.47
BILLION IN COMMUNITY BENEFIT SPENDING TO AID THOSE WHO ARE VULNERABLE AND
LIVING IN POVERTY, AND TO IMPROVE THE HEALTH STATUS OF THE COMMUNITIES IN
WHICH WE SERVE.

IN ADDITION TO ANNUAL COMMUNITY BENEFIT SPENDING, TRINITY HEALTH

IMPLEMENTS A SOCIALLY RESPONSIBLE INVESTING PROGRAM. AS OF THE END OF

FY23, \$62.7 MILLION (INCLUDING \$7.0 MILLION IN NEW LENDING) WAS ALLOCATED

IN THE FOLLOWING AREAS:

- HOUSING: BUILDING AFFORDABLE HOUSING; IMPROVING ACCESS TO SENIOR HOUSING; AND COMBATTING HOMELESSNESS (\$35.5 MILLION)
- EDUCATION: SUPPORTING STUDENTS ENTERING THE HEALTH PROFESSIONS (\$10.1 MILLION)
- FACILITIES: BUILDING COMMUNITY FACILITIES FOR NONPROFITS, SOCIAL SERVICE PROVIDERS, AND OTHER COMMUNITY-BASED ORGANIZATIONS (\$9.7 MILLION)
- ECONOMIC DEVELOPMENT: ENCOURAGING SMALL BUSINESS DEVELOPMENT, CREATING

 LOCAL JOBS AND SUPPORTING ACCESS TO HEALTHY FOODS; QUALITY CHILDCARE; AND

 OTHER COMMUNITY SERVICES (\$7.4 MILLION)

ACROSS THE SYSTEM, NEARLY 700,000 OF PATIENTS SEEN IN PRIMARY CARE

SETTINGS WERE SCREENED FOR SOCIAL NEEDS. FOR ABOUT 30% OF THOSE PATIENTS,

AT LEAST ONE SOCIAL NEED WAS IDENTIFIED. TOGETHERCARE - TRINITY HEALTH'S

ELECTRONIC HEALTH RECORD, POWERED BY EPIC - HAS MADE IT POSSIBLE FOR

TRINITY HEALTH TO STANDARDIZE SCREENING FOR SOCIAL NEEDS AND CONNECT

PATIENTS TO COMMUNITY RESOURCES THROUGH THE COMMUNITY RESOURCE DIRECTORY

(COMMUNITYRESOURCES.TRINITY-HEALTH.ORG).

COMMUNITY HEALTH WORKERS (CHW'S) SERVE AS LIAISONS BETWEEN HEALTH AND

SOCIAL SERVICES. TRINITY HEALTH CHW'S PARTNERED WITH POPULATION HEALTH

NURSES AND SOCIAL WORK CARE MANAGERS TO SERVE MEDICARE PATIENTS AT RISK

FOR PREVENTABLE HOSPITALIZATIONS, RESULTING IN A DECREASE IN PREVENTABLE

HOSPITALIZATIONS FOR THE MEDICARE POPULATION OVERALL, AND ALSO FOR

LOW-INCOME PATIENTS DUALLY ENROLLED IN MEDICARE AND MEDICAID.

CHW'S ADVANCE SOCIAL AND CLINICAL CARE INTEGRATION BY ASSESSING AND

ADDRESSING A PATIENT'S SOCIAL NEEDS, HOME ENVIRONMENT AND OTHER SOCIAL

RISK FACTORS, AND ULTIMATELY CONNECTING THE PATIENT (AND THEIR FAMILY) TO

Schedule H (Form 990)

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Part VI Supplemental Information (Continuation)

SERVICES WITHIN THE COMMUNITY. TRINITY HEALTH PROVIDES A 40+ HOUR FOUNDATIONAL CHW AND CHRONIC DISEASE-SPECIFIC TRAINING TO TRINITY HEALTH-EMPLOYED CHW'S AND ALSO TO COMMUNITY PARTNERS THAT EMPLOY CHW'S.

IN 2017, TRINITY HEALTH RECEIVED A SIX-YEAR, \$8.5 MILLION GRANT FROM THE CENTERS FOR DISEASE CONTROL AND PREVENTION TO INCREASE THE NUMBER OF NATIONAL DIABETES PREVENTION PROGRAM (DPP) DELIVERY SITES, INCREASE PROGRAM ENROLLMENT, MAINTAIN PARTICIPATION RATES, AND INCREASE BENEFIT COVERAGE. IN ADDITION, THE GRANT WAS USED TO STANDARDIZE CLINICAL SCREENING AND DETECTION OF DIABETES. DURING THE GRANT PERIOD, TRINITY HEALTH BUILT THE NATIONAL DPP INTO ITS ELECTRONIC HEALTH RECORD SYSTEM TO MAKE IDENTIFYING PATIENTS AND ENROLLING THEM IN THE PROGRAM EASIER. SINCE SEPTEMBER 2017, OVER 6,000 PARTICIPANTS HAVE ENROLLED IN A TRINITY HEALTH NATIONAL DPP AND HAVE COLLECTIVELY LOST A TOTAL OF OVER 51,000 POUNDS.

LASTLY, TRINITY HEALTH'S FY23 SHAREHOLDER ADVOCACY PRIORITIES FOCUSED ON IMPROVING CORPORATE POLICIES AND PRACTICES THAT IMPACT COMMUNITIES, WITH THE AIM OF REDUCING STRUCTURAL RACISM AND HEALTH INEQUITIES. TRINITY HEALTH, IN COLLABORATION WITH ITS PARTNERS THE INTERFAITH CENTER ON CORPORATE RESPONSIBILITY AND THE INVESTOR ENVIRONMENTAL HEALTH NETWORK, FILED SHAREHOLDER PROPOSALS AT 20 COMPANIES.

FOR MORE INFORMATION ABOUT TRINITY HEALTH, VISIT WWW.TRINITY-HEALTH.ORG.

PART VI, LINE 7, LIST OF STATES RECEIVING COMMUNITY BENEFIT REPORT: NY