SCHEDULE H (Form 990)

Hospitals

Complete if the organization answered "Yes" on Form 990, Part IV, question 20a.

Attach to Form 990.

Go to www.irs.gov/Form990 for instructions and the latest information.

OMB No. 1545-0047

Open to Public Inspection

Department of the Treasury
Internal Revenue Service

Name of the organization

SUNNYVIEW HOSPITAL AND REHABILITATION CENTER

Employer identification number 14-1338386

Part I Financial Assistance and Certain Other Community Benefits at Cost Yes No Х 1a Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a 1a If "Yes," was it a written policy?

If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year: X 1b $\lfloor X
floor$ Applied uniformly to all hospital facilities Applied uniformly to most hospital facilities Generally tailored to individual hospital facilities Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year. a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing free care? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: Х 3a 200% X Other 250 % 150% b Did the organization use FPG as a factor in determining eligibility for providing discounted care? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: Х 3b 350% X 400% 300% c If the organization used factors other than FPG in determining eligibility, describe in Part VI the criteria used for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care. Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the Х X 5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year? 5a **b** If "Yes," did the organization's financial assistance expenses exceed the budgeted amount? Х 5b c If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted Х care to a patient who was eligible for free or discounted care? X 6a Did the organization prepare a community benefit report during the tax year? 6a **b** If "Yes," did the organization make it available to the public? Х 6b Complete the following table using the worksheets provided in the Schedule H instructions. Do not submit these worksheets with the Schedule H. Financial Assistance and Certain Other Community Benefits at Cost (a) Number of (b) Persons (c) Total community benefit expense (d) Direct offsetting (e) Net community benefit expense (f) Percent of total Financial Assistance and programs (optional) (optional) expense **Means-Tested Government Programs** a Financial Assistance at cost (from 54,699 54,699 .08% Worksheet 1) **b** Medicaid (from Worksheet 3, 7381087. 2752124. 4628963 7.19% column a) c Costs of other means-tested government programs (from Worksheet 3, column b) d Total. Financial Assistance and 7435786. 2752124. 4683662. 7.27% Means-Tested Government Programs Other Benefits e Community health improvement services and community benefit operations 1,219 272,838. 58,557. 214,281. .33% (from Worksheet 4) f Health professions education 11,190. 1 34 11,190. .02% (from Worksheet 5) g Subsidized health services (from Worksheet 6) **h** Research (from Worksheet 7) i Cash and in-kind contributions for community benefit (from 475 475. .00% Worksheet 8) 9 284,503. 58,557. 225,946. j Total. Other Benefits 9 253 7720289. 2810681. 4909608. 7.62% **k Total.** Add lines 7d and 7j

232091 11-18-22 LHA For Paperwork Reduction Act Notice, see the Instructions for Form 990.

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Community Building Activities. Complete this table if the organization conducted any community building activities during the Part II tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves (a) Number of (b) Persons (c) Total (d) Direct (f) Percent of activities or programs offsetting revenue total expense building expense building expense (optional) Physical improvements and housing Economic development 3 Community support **Environmental improvements** Leadership development and training for community members 3,509 3,509 .01% 6 Coalition building Community health improvement 2 551. 551. .00% 1 8 Workforce development 9 Other 2 2 4,060 4,060 .01% Total 10 **Bad Debt, Medicare, & Collection Practices** Part III Yes No Section A. Bad Debt Expense Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Х Statement No. 15? Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, 0. for including this portion of bad debt as community benefit Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense or the page number on which this footnote is contained in the attached financial statements. Section B. Medicare 17,983,181 Enter total revenue received from Medicare (including DSH and IME) 17,875,768. 6 6 Enter Medicare allowable costs of care relating to payments on line 5 107.413 Subtract line 6 from line 5. This is the surplus (or shortfall) 7 8 Describe in Part VI the extent to which any shortfall reported on line 7 should be treated as community benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used: X Cost to charge ratio Cost accounting system Section C. Collection Practices 9a Did the organization have a written debt collection policy during the tax year? Х 9a If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI Management Companies and Joint Ventures (owned 10% or more by officers, directors, trustees, key employees, and physicians - see instructions) (c) Organization's (e) Physicians' (a) Name of entity (b) Description of primary (d) Officers, directors, trustees, or activity of entity profit % or stock profit % or key employees' ownership % stock profit % or stock ownership % ownership %

Part V Facility Information										ı ago o
					=					
Section A. Hospital Facilities		g			Oritical access hospital					
(list in order of size, from largest to smallest - see instructions)	Ē	ten. medical & surgical	ital	tal	SOL					
How many hospital facilities did the organization operate during the tax year? $f 1$	spi	& SI	osb	spi	SS					
	icensed hospital	ical	Children's hospital	eaching hospital	cce	Research facility	ER-24 hours			
Name, address, primary website address, and state license number (and if a group return, the name and EIN of the subordinate hospital	sed	nedi	ren	guir	a a	꺏	일	ER-other		Facility reporting
organization that operates the hospital facility):	cen	n. r	plid	act	itic	Se	3-57	-}	OH (-l'l)	group
1 SUNNYVIEW HOSPITAL & REHAB CENTER	تنا	Ge	Ċ	1	Ö	~~		<u> </u>	Other (describe)	
1270 BELMONT AVENUE	-									
SCHENECTADY, NY 12308-2104	-									
WWW.SPHP.COM	-								REHABILITATION	
4601004H	Х	v							HOSPITAL	
4001004H	Δ	Δ							HOSFITAL	
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Section B. Facility Policies and Practices

(complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or letter of facility reporting group: <u>SUNNYVIEW HOSPITAL AND REHAB</u> CENTER

Line number of hospital facility, or line numbers of hospital facilities in a facility reporting group (from Part V, Section A): 1

iaci	indes in a facility reporting group (non Fart V, Section A).		Yes	No
Cor	nmunity Health Needs Assessment			
	Was the hospital facility first licensed, registered, or similarly recognized by a state as a hospital facility in the			
·	current tax year or the immediately preceding tax year?	1		х
2	Was the hospital facility acquired or placed into service as a tax-exempt hospital in the current tax year or			
	the immediately preceding tax year? If "Yes," provide details of the acquisition in Section C	2		Х
3				
	community health needs assessment (CHNA)? If "No," skip to line 12	3	Х	
	If "Yes," indicate what the CHNA report describes (check all that apply):			
a	A definition of the community served by the hospital facility			
k	Demographics of the community			
c	Existing health care facilities and resources within the community that are available to respond to the health needs			
	of the community			
c	How data was obtained			
e	The significant health needs of the community			
f	Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority			
	groups			
ç	The process for identifying and prioritizing community health needs and services to meet the community health needs			
r	The process for consulting with persons representing the community's interests			
i	X The impact of any actions taken to address the significant health needs identified in the hospital facility's prior CHNA(s)			
j	Other (describe in Section C)			
4	Indicate the tax year the hospital facility last conducted a CHNA: 2021			
5	In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad			
	interests of the community served by the hospital facility, including those with special knowledge of or expertise in public			
	health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the			
	community, and identify the persons the hospital facility consulted	5	Х	
6a	a Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other			
	hospital facilities in Section C	6a	Х	
k	Was the hospital facility's CHNA conducted with one or more organizations other than hospital facilities? If "Yes,"			
	list the other organizations in Section C	6b	Х	
7	Did the hospital facility make its CHNA report widely available to the public?	7	Х	
	If "Yes," indicate how the CHNA report was made widely available (check all that apply):			
a	A X Hospital facility's website (list url): SEE SCHEDULE H, PART V, SECTION C			
k	Other website (list url):			
c	Made a paper copy available for public inspection without charge at the hospital facility			
c	Other (describe in Section C)			
8	Did the hospital facility adopt an implementation strategy to meet the significant community health needs			
	identified through its most recently conducted CHNA? If "No," skip to line 11	8	Х	
9	Indicate the tax year the hospital facility last adopted an implementation strategy: 20 21			
	Is the hospital facility's most recently adopted implementation strategy posted on a website?	10	Х	
a	a If "Yes," (list url): SEE SCHEDULE H, PART V, SECTION C			
k	o If "No," is the hospital facility's most recently adopted implementation strategy attached to this return?	10b		
11	Describe in Section C how the hospital facility is addressing the significant needs identified in its most			
	recently conducted CHNA and any such needs that are not being addressed together with the reasons why			
	such needs are not being addressed.			
12a	a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a			_
	CHNA as required by section 501(r)(3)?	12a		X
b	olf "Yes" to line 12a, did the organization file Form 4720 to report the section 4959 excise tax?	12b		
c	If "Yes" to line 12b, what is the total amount of section 4959 excise tax the organization reported on Form 4720			
	for all of its hospital facilities? \$			

Sche	dule H	(Form 990) 2022	CENTER		14-133	838	6 Pa	age 5
Par	t V	Facility Informa	ition (continued)					
Finar	cial A	ssistance Policy (FAI						
Nam	e of ho	spital facility or lette	er of facility reporting group:	SUNNYVIEW HOSPITAL AND REH	AB CENTER	<u> </u>		
							Yes	No
	Did the	hospital facility have	in place during the tax year a	written financial assistance policy that:				
13	Explair	ned eligibility criteria fo	or financial assistance, and who	ether such assistance included free or discounted car	e?	13	Х	
		·	ty criteria explained in the FAP:					
а	X			ncome limit for eligibility for free care of250	%			
		•	me limit for eligibility for discou					
b	\mathbb{H}		han FPG (describe in Section C	0)				
С	┖┳	Asset level						
d	X	Medical indigency						
e f	X	Insurance status Underinsurance stat	"10					
-	X	Residency	us					
g h	X	Other (describe in Se	ection (C)					
		•	•	ients?		14	х	
			plying for financial assistance?			15	X	
	-	· ·		olication form (including accompanying instructions)				
			plying for financial assistance (
а	X	Described the inform	nation the hospital facility may	require an individual to provide as part of his or her ap	plication			
b	X	Described the suppo	orting documentation the hosp	ital facility may require an individual to submit as part	of his			
		or her application						
С	X	Provided the contac	t information of hospital facility	staff who can provide an individual with information				
		about the FAP and F	FAP application process					
d		Provided the contac	t information of nonprofit organ	nizations or government agencies that may be source	3			
		of assistance with F	• •					
е	X						37	
		* *	the community served by the	•		16	Х	
		•	spital facility publicized the po					
a b	X			SEE PART V, SECTION C a website (list url): SEE PART V, SECTION C				
С	X			avebsite (list url). SEE PART V, SECTI	ON C			
d	X			charge (in public locations in the hospital facility and b	_			
e	X		•	est and without charge (in public locations in the hosp	•			
·		facility and by mail)						
f	X		mmary of the FAP was available	e upon request and without charge (in public locations	s in			
		the hospital facility a						
g	X		• •	ffered a paper copy of the plain language summary of	the FAP,			
-		by receiving a consp	picuous written notice about the	e FAP on their billing statements, and via conspicuous	s public			
		displays or other me	easures reasonably calculated t	to attract patients' attention				

Notified members of the community who are most likely to require financial assistance about availability of the FAP
 The FAP, FAP application form, and plain language summary of the FAP were translated into the primary language(s)

spoken by Limited English Proficiency (LEP) populations

Other (describe in Section C)

			030	U F	age o
Pa	ırt V	Facility Information (continued)			
Billi	ng and	d Collections			
Nar	ne of h	ospital facility or letter of facility reporting group: <u>SUNNYVIEW HOSPITAL AND REHAB CENTI</u>	ΞR		
				Yes	No
17	Did th	ne hospital facility have in place during the tax year a separate billing and collections policy, or a written financial			
	assist	tance policy (FAP) that explained all of the actions the hospital facility or other authorized party may take upon			
	nonpa	ayment?	17	Х	
18	Chec	k all of the following actions against an individual that were permitted under the hospital facility's policies during the			
	tax ye	ear before making reasonable efforts to determine the individual's eligibility under the facility's FAP:			
á		Reporting to credit agency(ies)			
ŀ	, [Selling an individual's debt to another party			
(;	Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a			
		previous bill for care covered under the hospital facility's FAP			
(ı 🗆	Actions that require a legal or judicial process			
•	,	Other similar actions (describe in Section C)			
f	X				
19	Did th	ne hospital facility or other authorized party perform any of the following actions during the tax year before making			
		nable efforts to determine the individual's eligibility under the facility's FAP?	19		Х
		s," check all actions in which the hospital facility or a third party engaged:			
á	ı 🗀	Reporting to credit agency(ies)			
ŀ	, _	Selling an individual's debt to another party			
(;	Deferring, denying, or requiring a payment before providing medically necessary care due to nonpayment of a			
		previous bill for care covered under the hospital facility's FAP			
	ı 🗆	Actions that require a legal or judicial process			
•	, $\overline{}$	Other similar actions (describe in Section C)			
20	Indica	ate which efforts the hospital facility or other authorized party made before initiating any of the actions listed (whether or			
		necked) in line 19 (check all that apply):			
á	77				
		FAP at least 30 days before initiating those ECAs (if not, describe in Section C)			
ŀ	X		on C)		
	X		,		
	X				
•		Other (describe in Section C)			
f		None of these efforts were made			
Pol	cy Rel	ating to Emergency Medical Care			
21	Did th	ne hospital facility have in place during the tax year a written policy relating to emergency medical care			
		equired the hospital facility to provide, without discrimination, care for emergency medical conditions to			
		duals regardless of their eligibility under the hospital facility's financial assistance policy?	21		х
		," indicate why:			
á	77				
ŀ		The hospital facility's policy was not in writing			
		The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)			
		Other (describe in Section C)			

Part V Facility Information (continued)			
Charges to Individuals Eligible for Assistance Under the FAP (FAP-Eligible Individuals)			
Name of hospital facility or letter of facility reporting group: SUNNYVIEW HOSPITAL AND REHAB CENTE	R		
		Yes	No
22 Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care:			
a X The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service during a prior 12-month period			
b The hospital facility used a look-back method based on claims allowed by Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior 12-month period			
c The hospital facility used a look-back method based on claims allowed by Medicaid, either alone or in combination			
with Medicare fee-for-service and all private health insurers that pay claims to the hospital facility during a prior			
12-month period			
d The hospital facility used a prospective Medicare or Medicaid method			
23 During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided			
emergency or other medically necessary services more than the amounts generally billed to individuals who had			
insurance covering such care?	23		X
If "Yes," explain in Section C.			
24 During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any			1
service provided to that individual?	24		Х
If "Yes," explain in Section C.			

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SUNNYVIEW HOSPITAL AND REHAB CENTER: PART V, SECTION B, LINE 3J: N/A

LINE 3E: SUNNYVIEW REHABILITATION HOSPITAL INCLUDED IN ITS CHNA WRITTEN

REPORT A PRIORITIZED LIST AND DESCRIPTION OF THE COMMUNITY'S SIGNIFICANT

HEALTH NEEDS, WHICH WERE IDENTIFIED THROUGH THE MOST RECENTLY CONDUCTED

COMMUNITY HEALTH NEEDS ASSESSMENT. THE FOLLOWING COMMUNITY HEALTH NEEDS

WERE DEEMED SIGNIFICANT AND WERE PRIORITIZED THROUGH A COMMUNITY-INVOLVED

SELECTION PROCESS:

- 1. COVID-19
- OBESITY
- DIABETES
- 4. DRUG MISUSE
- 5. MENTAL ILLNESS INCLUDING SUICIDE
- 6. HEART DISEASE
- 7. SOCIAL DETERMINANTS OF HEALTH
- 8. TOBACCO USE
- 9. STROKE
- 10. ASTHMA
- 11. ALCOHOL MISUSE
- 12. SEXUALLY TRANSMITTED INFECTIONS
- 13. VIOLENCE
- 14. CHILDHOOD LEAD EXPOSURE
- 15. TICK-BORNE DISEASE
- 16. INJURIES AND FALLS

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 5: THE SUNNYVIEW REHABILITATION HOSPITAL COMMUNITY BENEFITS PROGRAM IS BASED ON THE COMMUNITY HEALTH NEEDS ASSESSMENT (CHNA) CONDUCTED BY THE HEALTHY CAPITAL DISTRICT (HCD). HCD IS A CONSORTIUM OF ORGANIZATIONS JOINED TOGETHER TO PRIORITIZE AND ADDRESS SIGNIFICANT COMMUNITY HEALTH ISSUES. SUNNYVIEW REHABILITATION HOSPITAL HAS BEEN A MEMBER OF HCD SINCE 1997. THE CHNA BENEFITED FROM THE REVIEW AND INPUT OF THE MEMBERS OF THE PREVENTION AGENDA WORKGROUP WHICH INCLUDED MEMBERS FROM THE COUNTY PUBLIC HEALTH DEPARTMENTS OF ALBANY, RENSSELAER AND SCHENECTADY; AND OF EACH OF THE CAPITAL REGION HOSPITALS: ST. PETER'S ALBANY MEDICAL CENTER, SUNNYVIEW HOSPITAL AND REHABILITATION HOSPITAL, CENTER, SAMARITAN HOSPITAL, AND ELLIS HOSPITAL. DURING NOVEMBER AND DECEMBER 2021, THIS GROUP WAS JOINED BY REPRESENTATIVES FROM COMMUNITY-BASED ORGANIZATIONS, BUSINESSES, CONSUMERS, SCHOOLS, ACADEMICS, AND THOSE WHO HAVE CONTACT WITH AND CARE FOR PEOPLE WITH CERTAIN CHRONIC DISEASES AND BEHAVIORAL HEALTH CONDITIONS, SUCH AS DIABETES, ASTHMA DEPRESSION, SUBSTANCE USE DISORDER AND CANCER. A TOTAL OF 52 DIFFERENT ORGANIZATIONS IN OUR CAPITAL REGION PARTICIPATED, SUCH AS CATHOLIC CHARITIES, WHITNEY M. YOUNG, JR. FEDERALLY QUALIFIED HEALTH CENTER (FQHC), HOMETOWN HEALTH (FQHC), CAPITAL DISTRICT PHYSICIANS HEALTH PLAN, UPPER HUDSON PLANNED PARENTHOOD, UNIVERSITY AT ALBANY, CAPITAL ROOTS, FOOD PANTRIES FOR THE CAPITAL DISTRICT, PROMESA/CAMINO NUEVO, AND SENIOR HOUSING ORGANIZATIONS. ALMOST ALL OF THESE ORGANIZATIONS SERVE MEDICALLY UNDERSERVED, LOW-INCOME OR MINORITY POPULATIONS, AND MANY OFFER SPECIFIC PROGRAMS TARGETED TOWARDS THESE GROUPS.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

REPRESENTATIVES OF THE HCD DETERMINED THE PROCESS FOR COMPLETING THE NEEDS ASSESSMENT AND REVIEWED THE COLLECTED DATA. THE CHNA IS THE RESULT OF OVER A YEAR OF MEETINGS WITH MEMBER ORGANIZATIONS AND COMMUNITY INPUT. INADDITION, THESE DATA SOURCES WERE SUPPLEMENTED BY A CAPITAL REGION COMMUNITY HEALTH SURVEY. THE 2021 COMMUNITY HEALTH SURVEY WAS CONDUCTED IN SEPTEMBER-OCTOBER 2021 BY HCD WITH THE ASSISTANCE OF THE ALBANY, COLUMBIA, GREENE, RENSSELAER AND SCHENECTADY HEALTH DEPARTMENTS, AND ALBANY MEDICAL CENTER, COLUMBIA MEMORIAL, ELLIS, AND ST. PETER'S HEALTH PARTNERS (SPHP) HOSPITALS. THE SURVEY WAS A CONVENIENCE SAMPLE OF ADULT (18+ YEARS) RESIDENTS OF THE CAPITAL REGION AND YIELDED 2,104 TOTAL RESPONSES. THIS CONSUMER SURVEY WAS CONDUCTED TO LEARN ABOUT THE HEALTH NEEDS, BARRIERS AND CONCERNS OF RESIDENTS IN THE CAPITAL REGION. FROM JANUARY TO MARCH 2022, DRAFTS OF THE SECTIONS WERE SENT TO LOCAL SUBJECT MATTER EXPERTS FOR REVIEW IN THE HEALTH DEPARTMENTS OF ALBANY, RENSSELAER, AND SCHENECTADY COUNTIES AND IN ST. PETER'S HEALTH PARTNERS (ST. PETER'S HOSPITAL, SAMARITAN HOSPITAL AND SUNNYVIEW REHABILITATION HOSPITAL), ALBANY MEDICAL CENTER, ELLIS HOSPITAL, AND COMMUNITY-BASED ORGANIZATIONS. COMMENTS WERE ADDRESSED AND CHANGES WERE INCORPORATED INTO THE FINAL DOCUMENT. THE COMMUNITY HEALTH NEEDS ASSESSMENT WAS COMPLETED AND APPROVED IN MAY 2022.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 6A: SUNNYVIEW REHABILITATION HOSPITAL CONDUCTED

ITS CHNA IN COLLABORATION WITH THE FOLLOWING HOSPITAL FACILITIES: ALBANY

MEDICAL CENTER, ELLIS HOSPITAL, SAMARITAN HOSPITAL, AND ST. PETER'S

HOSPITAL.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 6B: IN THE CHNA PROCESS, SUNNYVIEW REHABILITATION
HOSPITAL WAS JOINED BY REPRESENTATIVES FROM COMMUNITY-BASED ORGANIZATIONS,
BUSINESSES, CONSUMERS, SCHOOLS, ACADEMICS, AND THOSE WHO HAVE CONTACT WITH
AND CARE FOR PEOPLE WITH CERTAIN CHRONIC DISEASES AND MENTAL AND SUBSTANCE
USE DISORDERS. A TOTAL OF 52 DIFFERENT ORGANIZATIONS IN OUR CAPITAL
REGION PARTICIPATED, SUCH AS: CAPITAL REGION TOBACCO FREE COALITION,
HOMETOWN HEALTH, FEDERALLY QUALIFIED HEALTH CENTER (FQHC), CAPITAL
DISTRICT PHYSICIANS HEALTH PLAN, FIDELIS CARE HEALTH PLAN, NEW CHOICES
RECOVERY CENTER, SCHENECTADY INNER CITY MINISTRY, CAPITAL ROOTS, SENIOR
HOUSING ORGANIZATIONS, AND THE SCHENECTADY PUBLIC LIBRARY.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 11: SUNNYVIEW REHABILITATION HOSPITAL HAS A

SPECIALIZED FOCUS ON REHABILITATION AND HAS LIMITED RESOURCES TO DEVOTE

OUTSIDE OF ITS PRIMARY FUNCTION FOR THE CAPITAL REGION. SUNNYVIEW

REHABILITATION HOSPITAL CHOSE TO OFFER ITS EXPERTISE TO THE COMMUNITY

WITHIN ITS CAPABILITIES. FOR THE CURRENT CHNA, THE STAFF AT SUNNYVIEW

REHABILITATION HOSPITAL CONCENTRATED THEIR EFFORTS ON THE FOLLOWING

PREVENTION AGENDA PRIORITY AREAS: PREVENT CHRONIC DISEASE, TOBACCO

PREVENTION, PROMOTE MENTAL HEALTH AND PREVENT SUBSTANCE ABUSE. DURING

FY23, THE FOLLOWING NEEDS FROM THE CHNA WERE ADDRESSED.

MENTAL AND SUBSTANCE USE DISORDERS:

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

TO ADDRESS MENTAL HEALTH AND SUBSTANCE ABUSE, STAFF MEMBERS OF SUNNYVIEW
REHABILITATION HOSPITAL ATTENDED WORKGROUPS FORMED BY THE SCHENECTADY

COALITION FOR A HEALTHY COMMUNITY IN THE AREA OF MENTAL HEALTH/SUBSTANCE

USE DISORDERS. MEETINGS WERE HELD SIX TIMES PER YEAR. SUNNYVIEW
REHABILITATION HOSPITAL STAFF ALSO PROMOTED MENTAL HEALTH FIRST AID

TRAINING TO COLLEAGUES AND COMMUNITY PARTNERS. SUNNYVIEW REHABILITATION

HOSPITAL CONTINUED TO REFER PATIENTS, AS APPROPRIATE, TO MEDICATION

ASSISTANCE TREATMENT PROGRAMS FOR OPIOID WITHDRAWAL.

COVID-19:

DURING FY23, SPHP, INCLUDING SUNNYVIEW REHABILITATION HOSPITAL, PARTICIPATED IN COVID-19 EMERGENCY PREPAREDNESS EFFORTS IN A VARIETY OF ASPECTS. OUR SENIOR LEADERSHIP TEAM SERVED IN COMMAND CENTERS AND TASK FORCES (DAILY) TO MANAGE THIS HEALTH CRISIS, PARTNERING WITH EXTERNAL HOSPITAL SYSTEMS, LOCAL AND STATE DEPARTMENTS OF HEALTH, IN ORDER TO PROVIDE A COORDINATED EFFORT TO ADDRESS THE NEEDS OF OUR COMMUNITY WITH RESPECT TO THIS PANDEMIC. INCLUDING SUNNYVIEW FURTHERMORE, SPHP, CONDUCTED WELLNESS AND SOCIAL NEEDS ASSESSMENTS FOR COVID-19 PRESUMPTIVE OR POSITIVE PATIENTS WHO WERE UNDER SELF-QUARANTINE ORDERS. OUR SOCIAL CARE HUB CONTINUED TO SCREEN AND ADDRESS THE SOCIAL NEEDS OF OUR PATIENTS DURING THIS DIFFICULT TIME. PATIENTS NEEDING ASSISTANCE WITH FOOD, TRANSPORTATION, HOUSING, ACCESS TO CARE, CHILDCARE, ETC. WERE PROVIDED REFERRALS TO INTERNAL AND COMMUNITY ASSISTANCE PROGRAMS. IN ADDITION SUNNYVIEW REHABILITATION HOSPITAL COLLABORATED WITH AND SUPPORTED LOCAL COMMUNITY-BASED ORGANIZATIONS THROUGH GRANT FUNDS AWARDED BY TRINITY HEALTH; THESE FUNDS ASSISTED IN BUILDING COMMUNITY CAPACITY TO VACCINATE, PROMOTE AWARENESS OF AND AVAILABILITY TO RECEIVE THE COVID-19 VACCINE.

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility.

SUNNYVIEW REHABILITATION HOSPITAL ACKNOWLEDGES THE WIDE RANGE OF HEALTH ISSUES THAT EMERGED FROM THE CHNA PROCESS AND DETERMINED IT COULD EFFECTIVELY FOCUS ON ONLY THOSE HEALTH NEEDS WHICH IT DEEMED MOST PRESSING, UNDER-ADDRESSED, AND WITHIN ITS ABILITY TO INFLUENCE. THUS, SECONDARY PRIORITY AREAS, SUCH AS OBESITY, DIABETES HEART DISEASE, SOCIAL DETERMINANTS OF HEALTH, TOBACCO USE, STROKE, ASTHMA, ALCOHOL MISUSE, SEXUALLY TRANSMITTED INFECTIONS, VIOLENCE, CHILDHOOD LEAD EXPOSURE, TICK-BORNE DISEASE AND INJURIES AND FALLS, WERE NOT DIRECTLY ADDRESSED BY SUNNYVIEW REHABILITATION HOSPITAL.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 13H: THE HOSPITAL RECOGNIZES THAT NOT ALL PATIENTS ARE ABLE TO PROVIDE COMPLETE FINANCIAL AND/OR SOCIAL INFORMATION. THEREFORE, APPROVAL FOR FINANCIAL SUPPORT MAY BE DETERMINED BASED ON AVAILABLE INFORMATION. EXAMPLES OF PRESUMPTIVE CASES INCLUDE: DECEASED PATIENTS WITH NO KNOWN ESTATE, THE HOMELESS, UNEMPLOYED PATIENTS, NON-COVERED MEDICALLY NECESSARY SERVICES PROVIDED TO PATIENTS QUALIFYING FOR PUBLIC ASSISTANCE PROGRAMS, PATIENT BANKRUPTCIES, AND MEMBERS OF RELIGIOUS ORGANIZATIONS WHO HAVE TAKEN A VOW OF POVERTY AND HAVE NO RESOURCES INDIVIDUALLY OR THROUGH THE RELIGIOUS ORDER.

SUNNYVIEW HOSPITAL AND REHAB CENTER:

PART V, SECTION B, LINE 15E: ALTHOUGH NOT IN THE POLICY, OUR PROCESS DOES OR GOVERNMENT PROVIDE THE CONTACT INFORMATION OF NONPROFIT ORGANIZATIONS

CENTER 14-1338386 Page 8 Schedule H (Form 990) 2022 Part V Facility Information (continued) Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 2, 3j, 5, 6a, 6b, 7d, 11, 13b, 13h, 15e, 16j, 18e, 19e, 20a, 20b, 20c, 20d, 20e, 21c, 21d, 23, and 24. If applicable, provide separate descriptions for each hospital facility in a facility reporting group, designated by facility reporting group letter and hospital facility line number from Part V, Section A ("A, 1," "A, 4," "B, 2," "B, 3," etc.) and name of hospital facility. AGENCIES THAT MAY BE SOURCES OF ASSISTANCE WITH FAP APPLICATIONS. SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 7A: WWW.SPHP.COM/ABOUT-US/COMMUNITY-BENEFIT/COMMUNITY-HEALTH-REPORTS SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 9: AS PERMITTED IN THE FINAL SECTION 501(R) REGULATIONS, THE HOSPITAL'S IMPLEMENTATION STRATEGY WAS ADOPTED WITHIN 4 1/2 MONTHS AFTER THE FISCAL YEAR END THAT THE CHNA WAS COMPLETED AND MADE WIDELY AVAILABLE TO THE PUBLIC. SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 10A: WWW.SPHP.COM/ABOUT-US/COMMUNITY-BENEFIT/COMMUNITY-HEALTH-REPORTS SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 16A: WWW.SPHP.COM/FOR-PATIENTS/BILLING-INFORMATION/FINANCIAL-ASSISTANCE SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 16B: WWW.SPHP.COM/FOR-PATIENTS/BILLING-INFORMATION/FINANCIAL-ASSISTANCE SUNNYVIEW HOSPITAL AND REHAB CENTER - PART V, SECTION B, LINE 16C: WWW.SPHP.COM/FOR-PATIENTS/BILLING-INFORMATION/FINANCIAL-ASSISTANCE

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Part V Facility Information (continued)		
Section D. Other Health Care Facilities That Are Not Licensed, Registere	d, or Similarly Recognized a	as a Hospital Facility
(list in order of size, from largest to smallest)		
How many non-hospital health care facilities did the organization operate duri	ng the tax year?	0
	T 66 111 (1	
Name and address	Type of facility (des	cribe)

Part VI Supplemental Information

Provide the following information.

- 1 Required descriptions. Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8, and 9b.
- 2 Needs assessment. Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- 3 Patient education of eligibility for assistance. Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information. Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- **Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (for example, open medical staff, community board, use of surplus funds, etc.).
- **Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report. If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

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IN ADDITION TO LOOKING AT A MULTIPLE OF THE FEDERAL POVERTY GUIDELINES,

OTHER FACTORS ARE CONSIDERED SUCH AS THE PATIENT'S FINANCIAL STATUS AND/OR

ABILITY TO PAY AS DETERMINED THROUGH THE ASSESSMENT PROCESS.

PART I, LINE 6A:

SUNNYVIEW REHABILITATION HOSPITAL PREPARES AN ANNUAL COMMUNITY BENEFIT

REPORT WHICH IT SUBMITS TO THE STATE OF NEW YORK. IN ADDITION, SUNNYVIEW

REHABILITATION HOSPITAL REPORTS ITS COMMUNITY BENEFIT INFORMATION AS PART

OF THE CONSOLIDATED COMMUNITY BENEFIT INFORMATION REPORTED BY TRINITY

HEALTH (EIN 35-1443425) IN ITS AUDITED FINANCIAL STATEMENTS, AVAILABLE AT

WWW.TRINITY-HEALTH.ORG.

SUNNYVIEW REHABILITATION HOSPITAL ALSO INCLUDES A COPY OF ITS MOST

RECENTLY FILED SCHEDULE H ON BOTH ITS OWN WEBSITE AND TRINITY HEALTH'S

WEBSITE.

PART I, LINE 7:

232100 11-18-22

THE BEST AVAILABLE DATA WAS USED TO CALCULATE THE COST AMOUNTS REPORTED IN

ITEM 7. FOR CERTAIN CATEGORIES, PRIMARILY TOTAL CHARITY CARE AND

MEANS-TESTED GOVERNMENT PROGRAMS, SPECIFIC COST-TO-CHARGE RATIOS WERE

CALCULATED AND APPLIED TO THOSE CATEGORIES. THE COST-TO-CHARGE RATIO WAS

DERIVED FROM WORKSHEET 2, RATIO OF PATIENT CARE COST-TO-CHARGES. IN OTHER

CATEGORIES, THE BEST AVAILABLE DATA WAS DERIVED FROM THE HOSPITAL'S COST

ACCOUNTING SYSTEM.

PART I, LN 7 COL(F):

THE FOLLOWING NUMBER, \$(67,725), REPRESENTS THE AMOUNT OF BAD DEBT

EXPENSE. PER IRS INSTRUCTIONS, THIS AMOUNT WAS EXCLUDED FROM THE

DEMONINATOR WHEN CALCULATING THE PERCENT OF TOTAL EXPENSE FOR SCHEDULE H,

PART I, LINE 7, COLUMN (F).

PART II, COMMUNITY BUILDING ACTIVITIES:

IN FY23, SUNNYVIEW REHABILITATION HOSPITAL CONTINUED COALITION BUILDING

EFFORTS TO SUPPORT SCHENECTADY COUNTY AS OUR STAFF, INCLUDING EXECUTIVE

STAFF, WERE ACTIVE ON VARIOUS NONPROFIT BOARDS OF DIRECTORS. IN THE AREA

OF WORKFORCE DEVELOPMENT, SUNNYVIEW REHABILITATION HOSPITAL STAFF PROVIDED

MENTORSHIP AND JOB SHADOWING FOR STUDENTS INTERESTED IN PURSUING EDUCATION

AND CAREERS IN HEALTH SCIENCES, PARTICULARLY NURSING, PHYSICAL THERAPY,

AND OCCUPATIONAL THERAPY.

PART III, LINE 2:

METHODOLOGY USED FOR LINE 2 - ANY DISCOUNTS PROVIDED OR PAYMENTS MADE TO A

PARTICULAR PATIENT ACCOUNT ARE APPLIED TO THAT PATIENT ACCOUNT PRIOR TO

ANY BAD DEBT WRITE-OFF AND ARE THUS NOT INCLUDED IN BAD DEBT EXPENSE. AS A

RESULT OF THE PAYMENT AND ADJUSTMENT ACTIVITY BEING POSTED TO BAD DEBT

ACCOUNTS, WE ARE ABLE TO REPORT BAD DEBT EXPENSE NET OF THESE TRANSACTIONS.

PART III, LINE 4:

SUNNYVIEW REHABILITATION HOSPITAL IS INCLUDED IN THE CONSOLIDATED

FINANCIAL STATEMENTS OF TRINITY HEALTH. THE FOLLOWING IS THE TEXT OF THE

PATIENT ACCOUNTS RECEIVABLE, ESTIMATED RECEIVABLES FROM AND PAYABLES TO

THIRD-PARTY PAYERS FOOTNOTE FROM PAGE 13 OF THOSE STATEMENTS: "AN

UNCONDITIONAL RIGHT TO PAYMENT, SUBJECT ONLY TO THE PASSAGE OF TIME IS

TREATED AS A RECEIVABLE. PATIENT ACCOUNTS RECEIVABLE, INCLUDING BILLED

ACCOUNTS AND UNBILLED ACCOUNTS FOR WHICH THERE IS AN UNCONDITIONAL RIGHT

TO PAYMENT, AND ESTIMATED AMOUNTS DUE FROM THIRD-PARTY PAYERS FOR

RETROACTIVE ADJUSTMENTS, ARE RECEIVABLES IF THE RIGHT TO CONSIDERATION IS

UNCONDITIONAL AND ONLY THE PASSAGE OF TIME IS REQUIRED BEFORE PAYMENT OF

THAT CONSIDERATION IS DUE. FOR PATIENT ACCOUNTS RECEIVABLE, THE ESTIMATED

UNCOLLECTABLE AMOUNTS ARE GENERALLY CONSIDERED IMPLICIT PRICE CONCESSIONS

THAT ARE A DIRECT REDUCTION TO PATIENT SERVICE REVENUE AND ACCOUNTS

RECEIVABLE.

THE CORPORATION HAS AGREEMENTS WITH THIRD-PARTY PAYERS THAT PROVIDE FOR

PAYMENTS TO THE CORPORATION'S HEALTH MINISTRIES AT AMOUNTS DIFFERENT FROM

ESTABLISHED RATES. ESTIMATED RETROACTIVE ADJUSTMENTS UNDER REIMBURSEMENT

AGREEMENTS WITH THIRD-PARTY PAYERS AND OTHER CHANGES IN ESTIMATES ARE

INCLUDED IN NET PATIENT SERVICE REVENUE AND ESTIMATED RECEIVABLES FROM AND

PAYABLES TO THIRD-PARTY PAYERS. RETROACTIVE ADJUSTMENTS ARE ACCRUED ON AN

ESTIMATED BASIS IN THE PERIOD THE RELATED SERVICES ARE RENDERED AND

ADJUSTED IN FUTURE PERIODS, AS FINAL SETTLEMENTS ARE DETERMINED."

PART III, LINE 5:

TOTAL MEDICARE REVENUE REPORTED IN PART III, LINE 5 HAS BEEN REDUCED BY
THE TWO PERCENT SEQUESTRATION REDUCTION.

PART III, LINE 8:

SUNNYVIEW REHABILITATION HOSPITAL DOES NOT BELIEVE ANY MEDICARE SHORTFALL

SHOULD BE TREATED AS COMMUNITY BENEFIT. THIS IS SIMILAR TO CATHOLIC HEALTH

ASSOCIATION RECOMMENDATIONS, WHICH STATE THAT SERVING MEDICARE PATIENTS IS

NOT A DIFFERENTIATING FEATURE OF TAX-EXEMPT HEALTH CARE ORGANIZATIONS AND

THAT THE EXISTING COMMUNITY BENEFIT FRAMEWORK ALLOWS COMMUNITY BENEFIT

PROGRAMS THAT SERVE THE MEDICARE POPULATION TO BE COUNTED IN OTHER

COMMUNITY BENEFIT CATEGORIES.

PART III, LINE 8: COSTING METHODOLOGY FOR LINE 6 - MEDICARE COSTS WERE

OBTAINED FROM THE FILED MEDICARE COST REPORT. THE COSTS ARE BASED ON

MEDICARE ALLOWABLE COSTS AS REPORTED ON WORKSHEET B, COLUMN 27, WHICH

EXCLUDE DIRECT MEDICAL EDUCATION COSTS. INPATIENT MEDICARE COSTS ARE

CALCULATED BASED ON A COMBINATION OF ALLOWABLE COST PER DAY TIMES MEDICARE

DAYS FOR ROUTINE SERVICES AND COST TO CHARGE RATIO TIMES MEDICARE CHARGES

FOR ANCILLARY SERVICES. OUTPATIENT MEDICARE COSTS ARE CALCULATED BASED ON

COST TO CHARGE RATIO TIMES MEDICARE CHARGES BY ANCILLARY DEPARTMENT.

PART III, LINE 9B:

THE HOSPITAL'S COLLECTION POLICY CONTAINS PROVISIONS ON THE COLLECTION

PRACTICES TO BE FOLLOWED FOR PATIENTS WHO ARE KNOWN TO QUALIFY FOR

FINANCIAL ASSISTANCE. CHARITY DISCOUNTS ARE APPLIED TO THE AMOUNTS THAT

QUALIFY FOR FINANCIAL ASSISTANCE. THE HOSPITAL HAS IMPLEMENTED BILLING

AND COLLECTION PRACTICES FOR PATIENT PAYMENT OBLIGATIONS THAT ARE FAIR,

CONSISTENT AND COMPLIANT WITH STATE AND FEDERAL REGULATIONS.

PART VI, LINE 2:

NEEDS ASSESSMENT - SUNNYVIEW REHABILITATION HOSPITAL ASSESSES THE HEALTH STATUS OF ITS COMMUNITY, IN PARTNERSHIP WITH COMMUNITY COALITIONS, AS PART OF THE NORMAL COURSE OF OPERATIONS AND IN THE CONTINUOUS EFFORTS TO IMPROVE PATIENT CARE AND THE HEALTH OF THE OVERALL COMMUNITY. TO ASSESS THE HEALTH OF THE COMMUNITY, THE HOSPITAL MAY USE PATIENT DATA, PUBLIC HEALTH DATA, ANNUAL COUNTY HEALTH RANKINGS, MARKET STUDIES, AND GEOGRAPHICAL MAPS SHOWING AREAS OF HIGH UTILIZATION FOR EMERGENCY SERVICES AND INPATIENT CARE, WHICH MAY INDICATE POPULATIONS OF INDIVIDUALS WHO DO NOT HAVE ACCESS TO PREVENTATIVE SERVICES OR ARE UNINSURED.

PART VI, LINE 3:

PATIENT EDUCATION OF ELIGIBILITY FOR ASSISTANCE - SUNNYVIEW REHABILITATION HOSPITAL COMMUNICATES EFFECTIVELY WITH PATIENTS REGARDING PATIENT PAYMENT OBLIGATIONS. FINANCIAL COUNSELING IS PROVIDED TO PATIENTS ABOUT THEIR PAYMENT OBLIGATIONS AND HOSPITAL BILLS. INFORMATION ON HOSPITAL-BASED FINANCIAL SUPPORT POLICIES, FEDERAL, STATE, AND LOCAL GOVERNMENT PROGRAMS, AND OTHER COMMUNITY-BASED CHARITABLE PROGRAMS THAT PROVIDE COVERAGE FOR SERVICES ARE MADE AVAILABLE TO PATIENTS DURING THE PRE-REGISTRATION AND REGISTRATION PROCESSES AND/OR THROUGH COMMUNICATIONS WITH PATIENTS SEEKING FINANCIAL ASSISTANCE.

FINANCIAL COUNSELORS MAKE AFFIRMATIVE EFFORTS TO HELP PATIENTS APPLY FOR PUBLIC AND PRIVATE PROGRAMS FOR WHICH THEY MAY QUALIFY AND THAT MAY ASSIST THEM IN OBTAINING AND PAYING FOR HEALTH CARE SERVICES. EVERY EFFORT IS MADE TO DETERMINE A PATIENT'S ELIGIBILITY PRIOR TO OR AT THE TIME OF

ADMISSION OR SERVICE.

SUNNYVIEW REHABILITATION HOSPITAL OFFERS FINANCIAL SUPPORT TO PATIENTS

WITH LIMITED MEANS. NOTIFICATION ABOUT FINANCIAL ASSISTANCE AND

GOVERNMENT PROGRAMS, INCLUDING CONTACT INFORMATION, IS AVAILABLE THROUGH

PATIENT BROCHURES, MESSAGES ON PATIENT BILLS, POSTED NOTICES IN PUBLIC

REGISTRATION AREAS INCLUDING EMERGENCY ROOMS, ADMITTING AND REGISTRATION

DEPARTMENTS, AND OTHER PATIENT FINANCIAL SERVICES OFFICES. SUMMARIES OF

HOSPITAL PROGRAMS ARE MADE AVAILABLE TO APPROPRIATE COMMUNITY HEALTH AND

HUMAN SERVICES AGENCIES AND OTHER ORGANIZATIONS THAT ASSIST PEOPLE IN

NEED. INFORMATION REGARDING FINANCIAL ASSISTANCE AND GOVERNMENT PROGRAMS

IS ALSO AVAILABLE ON HOSPITAL WEBSITES. IN ADDITION TO ENGLISH, THIS

INFORMATION IS ALSO AVAILABLE IN OTHER LANGUAGES AS REQUIRED BY INTERNAL

REVENUE CODE SECTION 501(R), REFLECTING OTHER PRIMARY LANGUAGES SPOKEN BY

THE POPULATION SERVICED BY OUR HOSPITAL.

PART VI, LINE 4:

COMMUNITY INFORMATION - SUNNYVIEW REHABILITATION HOSPITAL IS LOCATED IN

THE CITY OF SCHENECTADY WHICH IS CENTRALLY LOCATED IN SCHENECTADY COUNTY

WITH A POPULATION OF 154,845. SCHENECTADY IS THE SMALLEST COUNTY IN

UPSTATE NEW YORK AND CONSISTS OF FIVE TOWNS, TWO PRIMARILY RURAL AND THREE

PRIMARILY SUBURBAN, SURROUNDING THE CENTRALLY LOCATED CITY OF SCHENECTADY

(POPULATION: 66,135). THE COUNTY IS LOCATED IMMEDIATELY WEST OF THE STATE

CAPITAL OF ALBANY, AND MANY OF ITS RESIDENTS COMMUTE TO JOBS IN ALBANY AND

OTHER COUNTIES THAT TOGETHER MAKE UP NEW YORK'S CAPITAL REGION. RESIDENTS

OF THE CITY OF SCHENECTADY ARE GENERALLY LESS AFFLUENT AND LESS HEALTHY

THAN RESIDENTS OF THE SURROUNDING TOWNS, WHILE RESIDENTS OF THE COUNTY AS

A WHOLE ARE LESS AFFLUENT THAN THE STATE AS A WHOLE, BUT THE COUNTY'S

POVERTY RATE IS BELOW THAT OF THE STATE. THE MEDIAN HOUSEHOLD INCOME FOR

THE CITY IS \$61,754. THE POVERTY RATE IN THE CITY OF SCHENECTADY IS 22.6%

AND IS NEARLY DOUBLE THAT OF THE COUNTY AS A WHOLE (12%). OVERALL,

SCHENECTADY COUNTY RESIDENTS ARE MORE LIKELY THAN THE AVERAGE NEW YORK

STATE RESIDENT TO HAVE HEALTH INSURANCE AND A PRIMARY CARE PROVIDER.

ALMOST ALL PRIMARY MEDICAL CARE AND DENTAL CARE FOR LOW-INCOME RESIDENTS

IS PROVIDED BY HOMETOWN HEALTH AND THE COMMUNITY PRACTICES OF THE ELLIS

MEDICAL GROUP. BOTH FACILITIES HAVE ACHIEVED RECOGNITION BY THE NATIONAL

COMMITTEE FOR QUALITY ASSURANCE AS PATIENT-CENTERED MEDICAL HOMES.

PART VI, LINE 5:

OTHER INFORMATION - SUNNYVIEW REHABILITATION HOSPITAL IS A 115-BED

HOSPITAL SPECIALIZING IN PHYSICAL REHABILITATION. EVERY YEAR MORE THAN

15,000 INDIVIDUALS COME TO SUNNYVIEW REHABILITATION HOSPITAL FROM ACROSS

THE CAPITAL REGION OF NEW YORK STATE AND BEYOND. SUNNYVIEW REHABILITATION

HOSPITAL CONDUCTS ITS ACTIVITIES AND ITS HEALTH CARE PURPOSE WITHOUT

REGARD TO RACE, COLOR, CREED, RELIGION, GENDER, SEXUAL ORIENTATION,

DISABILITY, AGE, OR NATIONAL ORIGIN.

AS A NONPROFIT ORGANIZATION THAT IS PART OF ST. PETER'S HEALTH PARTNERS

(SPHP), SUNNYVIEW REHABILITATION HOSPITAL IS GUIDED BY A REGIONAL

GOVERNING BOARD COMPRISED LARGELY OF INDEPENDENT COMMUNITY MEMBERS

REPRESENTING THE MAKEUP OF THE AREA WE SERVE. OUR HOSPITAL OPERATES WITH

AN OPEN MEDICAL STAFF COMPRISED OF QUALIFIED PHYSICIANS WHO WORK TO

PROVIDE CARE TO OUR COMMUNITIES. ALL MEDICAL STAFF MUST UNDERGO A THOROUGH

AND COMPREHENSIVE CREDENTIALING AND ORIENTATION PROCESS. NO PART OF THE

INCOME OF SUNNYVIEW REHABILITATION HOSPITAL BENEFITS ANY PRIVATE

INDIVIDUAL NOR IS ANY PRIVATE INTEREST BEING SERVED. ALL SURPLUS FUNDS ARE

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REINVESTED INTO THE FACILITY, EQUIPMENT, OR PROGRAMS OF THE HOSPITAL TO

IMPROVE THE QUALITY OF PATIENT CARE, EXPAND OUR FACILITIES, AND ADVANCE

OUR MEDICAL TRAINING, EDUCATION, AND RESEARCH PROGRAMS.

SUNNYVIEW REHABILITATION HOSPITAL HAS A LONG HISTORY OF CONTRIBUTING TO

THE HEALTH OF OUR COMMUNITY AND HAS PARTICIPATED IN HEALTH EDUCATION

REQUESTS FROM COALITION MEMBER AGENCIES, COMMUNITY OUTREACH EVENTS, AND

FREE HEARING SCREENINGS, AMONG OTHER SERVICES, TO PROMOTE HEALTH IN THE

COMMUNITY. BEYOND THIS IS OUR TRAINING AND CLINICAL OPPORTUNITIES FOR

LOCAL STUDENTS, FROM HIGH SCHOOL TO GRADUATE SCHOOL, IN THE SPECIALTY OF

REHABILITATION, INCLUDING ALL ASPECTS OF RESEARCH AND CLINICAL TRIALS OF

NEURO-ELECTRONIC DEVELOPMENTS, LIMB FABRICATION AND FITTING, INCLUDING

HOSPITAL CARE AND SURGERY.

DURING FY23, SPHP CONTINUED THE WORK OF THE CREATING HEALTHY SCHOOLS AND COMMUNITIES GRANT, WHICH PROVIDES TECHNICAL ASSISTANCE AND FOCUSES ON THE DEVELOPMENT AND IMPLEMENTATION OF SCHOOL WELLNESS POLICIES WITHIN THE SCHENECTADY CITY SCHOOL DISTRICT.

SUNNYVIEW REHABILITATION HOSPITAL COLLABORATED WITH OTHER LOCAL HEALTH

SYSTEMS, COUNTY HEALTH DEPARTMENTS AND COMMUNITY-BASED AGENCIES TO FORM

WORKGROUPS TO FOCUS ON THE PRIORITIES OF THE CURRENT CHNA. IN FY23, THE

SCHENECTADY COALITION FOR A HEALTHY COMMUNITY MET FOUR TIMES THROUGHOUT

THE YEAR TO STRATEGIZE, IMPLEMENT AND REPORT ON ACTIVITY RELATIVE TO THE

GOALS SET FORTH IN THE CURRENT CHNA AND THE IMPLEMENTATION STRATEGY.

ADDITIONALLY, PATIENTS BEING DISCHARGED FROM SUNNYVIEW REHABILITATION

HOSPITAL WERE SCREENED FOR FOOD INSECURITY, A SOCIAL INFLUENCER OF HEALTH,

AT TIME OF DISCHARGE. REFERRALS WERE SENT TO LOCAL FOOD PANTRIES FOR

PATIENTS WHO SCREENED POSITIVE FOR FOOD INSECURITY AND WHO REQUESTED

ASSISTANCE WITH OBTAINING FOOD.

DURING FY23, SPHP, INCLUDING SUNNYVIEW REHABILITATION HOSPITAL, WORKED ON COVID-19 VACCINATION OUTREACH AND EDUCATION. THIS OUTREACH AND EDUCATION FOCUSED ON POPULATIONS THAT HAVE BEEN DISPROPORTIONATELY AFFECTED BY COVID-19 INFECTIONS AND DEATH, MAINLY COMMUNITIES OF COLOR, AND PEOPLE WHO ARE POOR AND UNDERSERVE. SPHP COMMUNITY HEALTH & WELL-BEING (CHWB), IN COLLABORATION WITH THE LOCAL HEALTH DEPARTMENT AND OTHER COMMUNITY-BASED ORGANIZATIONS, PROVIDED SUPPORT TO LOCAL COMMUNITIES IN ACCELERATING EFFORTS BY RAISING AWARENESS, EDUCATING THE PUBLIC AND OFFERING THE VACCINE IN COMMUNITY ACCESSIBLE LOCATIONS, PARTICULARLY FOR COMMUNITIES OF COLOR AND THOSE WHO ARE VULNERABLE.

PART VI, LINE 6:

SUNNYVIEW HOSPITAL AND REHABILITATION CENTER IS A MEMBER OF TRINITY

HEALTH, ONE OF THE LARGEST CATHOLIC HEALTH CARE DELIVERY SYSTEMS IN THE

COUNTRY. TRINITY HEALTH'S COMMUNITY HEALTH AND WELL-BEING (CHWB) STRATEGY

PROMOTES OPTIMAL HEALTH FOR PEOPLE EXPERIENCING POVERTY AND OTHER

VULNERABILITIES IN THE COMMUNITIES WE SERVE - EMPHASIZING THE NECESSITY TO

INTEGRATE SOCIAL AND CLINICAL CARE. WE DO THIS BY:

- 1. ADDRESSING PATIENT SOCIAL NEEDS,
- 2. INVESTING IN OUR COMMUNITIES, AND
- 3. STRENGTHENING THE IMPACT OF OUR COMMUNITY BENEFIT.

TRINITY HEALTH CHWB TEAMS LEAD THE DEVELOPMENT AND IMPLEMENTATION OF

TRIENNIAL COMMUNITY HEALTH NEEDS ASSESSMENTS AND IMPLEMENTATION STRATEGIES

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AND FOCUS INTENTIONALLY ON ENGAGING COMMUNITIES AND RESIDENTS EXPERIENCING

POVERTY AND OTHER VULNERABILITIES. WE BELIEVE THAT COMMUNITY MEMBERS AND

COMMUNITIES THAT ARE THE MOST IMPACTED BY RACISM AND OTHER FORMS OF

DISCRIMINATION EXPERIENCE THE GREATEST DISPARITIES AND INEQUITIES IN

HEALTH OUTCOMES AND SHOULD BE INCLUSIVELY ENGAGED IN ALL COMMUNITY HEALTH

ASSESSMENT AND IMPROVEMENT EFFORTS. THROUGHOUT OUR WORK, WE DISMANTLE

OPPRESSIVE SYSTEMS, AND BUILD COMMUNITY CAPACITY AND PARTNERSHIPS.

TRINITY HEALTH AND ITS MEMBER HOSPITALS ARE COMMITTED TO THE DELIVERY OF
PEOPLE-CENTERED CARE AND SERVING AS A COMPASSIONATE AND TRANSFORMING
HEALING PRESENCE WITHIN THE COMMUNITIES THEY SERVE. AS A NOT-FOR-PROFIT
HEALTH SYSTEM, TRINITY HEALTH REINVESTS ITS PROFITS BACK INTO THE
COMMUNITIES AND IS COMMITTED TO ADDRESSING THE UNIQUE NEEDS OF EACH
COMMUNITY. IN FISCAL YEAR 2023 (FY23), TRINITY HEALTH CONTRIBUTED \$1.47
BILLION IN COMMUNITY BENEFIT SPENDING TO AID THOSE WHO ARE VULNERABLE AND
LIVING IN POVERTY, AND TO IMPROVE THE HEALTH STATUS OF THE COMMUNITIES IN
WHICH WE SERVE.

IN ADDITION TO ANNUAL COMMUNITY BENEFIT SPENDING, TRINITY HEALTH

IMPLEMENTS A SOCIALLY RESPONSIBLE INVESTING PROGRAM. AS OF THE END OF

FY23, \$62.7 MILLION (INCLUDING \$7.0 MILLION IN NEW LENDING) WAS ALLOCATED

IN THE FOLLOWING AREAS:

- HOUSING: BUILDING AFFORDABLE HOUSING; IMPROVING ACCESS TO SENIOR HOUSING; AND COMBATTING HOMELESSNESS (\$35.5 MILLION)
- EDUCATION: SUPPORTING STUDENTS ENTERING THE HEALTH PROFESSIONS (\$10.1 MILLION)
- FACILITIES: BUILDING COMMUNITY FACILITIES FOR NONPROFITS, SOCIAL SERVICE
 PROVIDERS, AND OTHER COMMUNITY-BASED ORGANIZATIONS (\$9.7 MILLION)

- ECONOMIC DEVELOPMENT: ENCOURAGING SMALL BUSINESS DEVELOPMENT, CREATING

LOCAL JOBS AND SUPPORTING ACCESS TO HEALTHY FOODS; QUALITY CHILDCARE; AND

OTHER COMMUNITY SERVICES (\$7.4 MILLION)

ACROSS THE SYSTEM, NEARLY 700,000 OF PATIENTS SEEN IN PRIMARY CARE

SETTINGS WERE SCREENED FOR SOCIAL NEEDS. FOR ABOUT 30% OF THOSE PATIENTS,

AT LEAST ONE SOCIAL NEED WAS IDENTIFIED. TOGETHERCARE - TRINITY HEALTH'S

ELECTRONIC HEALTH RECORD, POWERED BY EPIC - HAS MADE IT POSSIBLE FOR

TRINITY HEALTH TO STANDARDIZE SCREENING FOR SOCIAL NEEDS AND CONNECT

PATIENTS TO COMMUNITY RESOURCES THROUGH THE COMMUNITY RESOURCE DIRECTORY

(COMMUNITYRESOURCES.TRINITY-HEALTH.ORG).

COMMUNITY HEALTH WORKERS (CHW'S) SERVE AS LIAISONS BETWEEN HEALTH AND

SOCIAL SERVICES. TRINITY HEALTH CHW'S PARTNERED WITH POPULATION HEALTH

NURSES AND SOCIAL WORK CARE MANAGERS TO SERVE MEDICARE PATIENTS AT RISK

FOR PREVENTABLE HOSPITALIZATIONS, RESULTING IN A DECREASE IN PREVENTABLE

HOSPITALIZATIONS FOR THE MEDICARE POPULATION OVERALL, AND ALSO FOR

LOW-INCOME PATIENTS DUALLY ENROLLED IN MEDICARE AND MEDICAID.

CHW'S ADVANCE SOCIAL AND CLINICAL CARE INTEGRATION BY ASSESSING AND

ADDRESSING A PATIENT'S SOCIAL NEEDS, HOME ENVIRONMENT AND OTHER SOCIAL

RISK FACTORS, AND ULTIMATELY CONNECTING THE PATIENT (AND THEIR FAMILY) TO

SERVICES WITHIN THE COMMUNITY. TRINITY HEALTH PROVIDES A 40+ HOUR

FOUNDATIONAL CHW AND CHRONIC DISEASE-SPECIFIC TRAINING TO TRINITY

HEALTH-EMPLOYED CHW'S AND ALSO TO COMMUNITY PARTNERS THAT EMPLOY CHW'S.

IN 2017, TRINITY HEALTH RECEIVED A SIX-YEAR, \$8.5 MILLION GRANT FROM THE
CENTERS FOR DISEASE CONTROL AND PREVENTION TO INCREASE THE NUMBER OF