



Care for the **Common Good**

Delivering High-Value Care

Our Innovation Story

Trinity Health is one of the largest not-for-profit, Catholic health care systems in the nation, serving diverse communities across 25 states. We advocate for public policies that promote care for the common good including expanding health care coverage and care, investing in public health, paying for high-value care, and improving the health of communities.

Committed to High-Value Care

Innovation in the health care sector is a constant driver of improvements that directly benefit patients and the viability and effectiveness of the health care system. Trinity Health is committed to innovation. We are able to leverage our scale and experience to make bold investments in community health, information technology, generic medicines, research and new payment models that enable meaningful health improvements while maintaining access to services.

Improving Community Health

Trinity Health is dedicated to improving community health outside the walls of hospitals and care settings. Innovation has supported engagement of community residents as well as greater alignment, coordination and partnership with community-based entities to collectively expand our reach and impact and address health care needs in the community; some examples include:

- **Transforming Communities Initiative:** With an investment of \$1.2 million in fiscal year 2022, and a total investment of nearly \$18.5 million now through 2027, Trinity Health launched a second round of the Transforming Communities Initiative. This program is an innovative funding and technical assistance initiative advancing policy, system and environmental change, coupled with addressing social needs to make measurable progress toward health and racial equity in 10 of Trinity Health's most vulnerable communities.
- **Community Health Worker Hubs:** Across our 14 regional health systems, Trinity Health is scaling a Community Health Worker (CHW) workforce that joins care teams in providing high-value, person-centered care for medical, mental health and social needs. We accomplish this by recruiting CHWs from local communities, providing standard training from respected national vendors and issuing a CHW certification, launching routine social needs screening for all patients, integrating the Findhelp community resource database into our electronic medical record, and leveraging partnerships with local community-based organizations.
- **Community Investing Program:** Trinity Health has committed \$75 million towards its Community Investing Program that invests in capital projects through low-interest loans to community partners to reduce social and economic inequities that lead to unequal health outcomes for Black, Indigenous, people of color and low-income communities. Trinity Health has more than \$53.4 million (of the \$75 million allocated) currently committed in low-interest loans to 32 unique borrowers to advance social influencers of health.

Improving Care and Clinical Health Systems through Technology

Integration of technology into health systems and clinical environments presents innumerable opportunities to lift health care to higher levels of performance and accessibility. Particularly, it improves:

- Access to vital services for patients who may otherwise struggle to obtain care.
- Care processes across care environments resulting in better patient experiences and outcomes.
- Processes in the health care system to reduce costs for patients.

Trinity Health embraces opportunities to innovate:

- Launched a virtual nursing program, Virtual Connected Care, that uses technology to address staffing shortage and capacity constraints. Patient rooms are equipped with devices that connect to a virtual registered nurse to provide a seamless patient experience including admission, discharge and interdisciplinary rounding.
- Investment in the Epic electronic health record (EHR) platform, enabling TogetherCare, which streamlines EHRs across Trinity Health's 25-state footprint, creating a robust portal that allows patients and providers access to a single, comprehensive health record. Through TogetherCare 1.1 million people have continuous access to their medical records, including unprecedented transparency. TogetherCare has helped improve patient care and has resulted in the elimination of 10,000 unnecessary lab tests and more than 300 duplicative radiology tests a week.

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- Creation and utilization of Home Care Connect, a central remote monitoring system for patients discharged from inpatient care to their homes. Home Care Connect allows patients to communicate important health information and connect with their care team 24/7, improving recovery and preventing unplanned ER visits and re-hospitalization. Since its launch in April 2017, the program has served more than 63,000 patients with 94% patient satisfaction.
- Implementation of AvaSure, a remote patient observation system that improves the safety of staff and patients, including for patients at risk for falls. Due to AvaSure, there has been a nearly 5% reduction of falls with injury since the second quarter of 2020.

Innovative Partnerships

Trinity Health has engaged in several innovative partnerships that go beyond the traditional role of providing direct patient care in both inpatient and outpatient environments.

As a founding member of Civica Rx—a generic drug company created to reduce and prevent drug shortages and the price spikes that accompany them—Trinity Health joins 54 other health system partners engaged in making quality generic medicines accessible and affordable to ensure a safe and stable supply of essential medicines for everyone. During the COVID-19 pandemic, Civica Rx and its supply partners met surge hospital demand of up to 400% for some medications and also provided 2.1 million vials to the U.S. Strategic National Stockpile. Recently Civica Rx announced its intent to manufacture and distribute three insulin biologic products and offer these products for \$30/vial, a significantly lower price than other insulins on the market.

In early 2021, Trinity Health joined with other health systems to create Truveta, the first health system-led data platform with the mission to drive innovation in patient care and the development of new therapies. Through aggregation of de-identified data from across all health care partner diagnoses and demographics, Truveta is building a platform that will help researchers find cures faster and deliver personalized medicine, promote health equity, and empower the health of communities with insights on how to best treat patients. The Truveta research team recently updated a study on the platform to provide new insights on COVID-19 breakthrough infections for people with co-morbidities such as cancer, hypertension or compromised immune systems.

Improving Care and Reducing Cost Through Value-Based Care

With more than \$10 billion in costs of care accountability in value-based payment arrangements, Trinity Health holds providers accountable for quality and cost of care for approximately 1.5 million patients. It is the leading health system dedicated to transforming care delivery in these models, with one of the largest national Medicare accountable care organization (ACO) portfolios delivering year-over-year savings with top quality. Maintaining consistent success since 2016, Trinity Health's national ACOs and its bundled payment programs have saved our patients, communities, and Medicare \$216 million.

These arrangements drive new sources of revenue and important pathways to develop innovative and community-based services that serve our patients. Examples of these services range from programs to reduce health risks (such as preventative and supportive programs for diabetes prevention and treatment) to those that address patient social needs (transportation, housing, employment, food security, nutrition, etc.) and community-level social influencers of health. These innovative services improve the overall health of patients, reducing unnecessary or avoidable hospital and emergency department visits as well as the overall cost of health care in the communities we serve. View our policy card, [Value-Based Care: Driving Health System Transformation](#) for more on Trinity Health's commitment.

Mission

We, Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

Core Values

Reverence • Commitment to Those Who Are Poor • Safety • Justice • Stewardship • Integrity