

Health Equity Breach

General Description

This article provides information about the Health Equity Breach that was discovered in March 2024.

Applicability/Eligibility

This article applies to plan members who have benefits or used benefits through Health Equity.

Key Points

- On March 25, 2024 Health Equity was alerted of a potential breach of some of their systems.
- A vendor of Health Equity's, who has access to some Health Equity systems, experienced unauthorized access to some Health Equity systems.
- If you have any of the following benefits/account with Health Equity, you may have been affected:
 - Health savings account
 - Flexible spending account
 - Health reimbursement account
 - Commuter benefit
 - Weight management benefit
 - COBRA
- The personal health information and/or personal identifiable information affected varies from member to member.
- Members affected will receive a letter directly from Health Equity outlining the details of the breach and resources available to them.

Key Steps

- Members with further questions may call Health Equity directly at 855-832-0912 regarding any additional questions.

Additional Resources

- The letter being sent to affected members contains resources for safeguarding their personal health information and/or personal identifiable information.