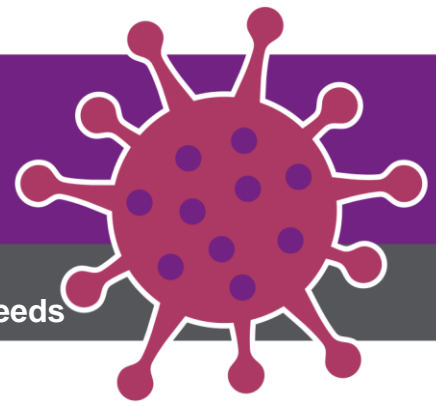


CORONAVIRUS DISEASE 2019 (COVID-19)

Community Resource Directory: free and reduced-cost resources available to access to food, housing, healthcare and other social needs



Audience: All Colleagues

Revision Date: 09/28/2020

Version: Version #2

COVID-19 Response Team Owner: Clinical and Operations

Date of Last Review: 09/28/2020

What's Changed: The Community Resource Directory (CRD) has evolved since its initial launch. The CRD updated link is now available with Single Sign-on for Trinity Health colleagues. This document serves two purposes: 1) raise awareness about the platform and 2) connect colleagues and other individuals in need to social services.

Trinity Health is working with the Aunt Bertha organization to provide the [Trinity Health Community Resource Directory](#), an online portal connecting the people we serve, colleagues and community members in need to health resources and social services within the community and across all Trinity Health locations.

The Trinity Health Community Resource Directory, using the Aunt Bertha tool, allows colleagues to search for free or reduced-cost health resources and social services by zip code, such as

- Food
- Housing
- Financial assistance
- Medical care
- Transportation
- Utility assistance
- Childcare

Colleagues with Zenworks may access the Community Resource Directory through the community resources icon. Additionally, or for those without Zenworks, colleagues may access the directory at <https://trinityhealthstaff.auntbertha.com/>.

TogetherCare and MyChart

The Community Resource Directory is embedded directly into TogetherCare, allowing providers to refer patients to critical community resources to address their social needs. Patients may access the Community Resource Directory directly through the MyChart app, allowing them to navigate the site, make self-referrals and track connections.

Non-TogetherCare Facilities

Colleagues at facilities not yet on TogetherCare may screen and refer patients using the [Social Needs Screening Form](#). This tool customizes the patients community resource search to more accurately create referrals, as well as to monitor referrals, and understand when and how those connected have been assisted. Please reach out to your local CHWB leaders to set-up.

More information

Contact your Health Ministry's Community Health & Well-Being team for more information.

Note: Aunt Bertha is not an affiliate of Trinity Health. The Trinity Health Resource Directory uses the Aunt Bertha directory of third-party resources and community-based resources available in a specific community that are free and/or low-cost. Trinity Health does not endorse third-party organizations and resources linked in the Aunt Bertha directory, and some resources may not align with our Trinity Health Mission.