

Resolution Regarding Zero Harm Error Prevention Training for Physicians and Advanced Practice Providers

The (MCE/MCW, MCSA, or MCNA) MEC fully supports the implementation of Zero Harm safety practices and training for all personnel in our hospital(s), including physicians and Advanced Practice Providers (APPs). To that end, the MEC supports that the approved Zero Harm physician/APP training course be required for all physicians and APPs in our hospitals:

All current Active medical staff members and all APPs must schedule and complete the Zero Harm training course by November 1, 2018;

All current Consulting, Courtesy, and Cross Coverage medical staff members must schedule and complete the Zero Harm training course by July 1, 2019; and

All physicians and APPs new to the medical staff, regardless of staff category, must schedule and complete the Zero Harm training course within six (6) months of the date privileges are granted.

Physicians or APP may take either the colleague Zero Harm course or the physician/APP Zero Harm course.

Three months prior to the respective training completion deadline, those physicians or APPs who have not completed the Zero Harm training will receive an email from the Clinical Advisory Team that includes a schedule of currently available classes. One month prior to the respective training completion deadline, those physicians or APPs who still have not completed the Zero Harm training will receive another email from the Clinical Advisory Team that includes a reminder of the requirement for training completion, the deadline to complete the training, and a schedule of currently available classes. The VPMA at each Hospital will receive a list of those physicians and/or APPs who have not completed the Zero Harm training one month prior to the respective training completion deadline.

If the deadline passes without completion of the course, the physician or APP will be asked to appear at the next meeting of the appropriate Multidisciplinary Review Committee to discuss any barriers to completing the training. The physician or APP will then be required to make arrangements to schedule and complete training within three (3) months of the previously identified completion date.

If a physician or APP fails to complete the Zero Harm training course within three (3) months of the previously stated completion date, he/she will be referred to the Medical Executive Committee of his/her primary hospital for possible action pursuant to the Medical Staff Bylaws.

If an APP fails to complete the Zero Harm training course with three (3) months of the previously stated completion date, he/she will be subject to corrective action pursuant to the Medical Staff Allied Health Professional Policy.

Implementation

- Medical staff Zero Harm course completion will be tracked through Medical Staff services and the Credentials Verification Office. The Clinical Advisory Team will receive monthly reports on the progress of medical staff training.
- For physicians and APPs who never are physically present in the hospital but nonetheless participate in patient care (for instance, telemedicine physicians), or in other rare extenuating circumstances, the practitioner can request that the Clinical Advisory Team stipulate an alternative path to completion of the Zero Harm education. The Clinical Advisory Team will report any such variances to the Core Team. If a practitioner has undergone and can document training in an HPI safety initiative at another institution within the last three (3) years, the Clinical Advisory Team will approve very limited education on the safety tools specified in the Mount Carmel Zero Harm initiative.
- The obligation to participate in Zero Harm Error Prevention training is not subject to waiver or exclusion.
- This training initiative will be effective immediately upon approval by the Credentialing Sub-Committee of the Quality & Safety Committee of the Mount Carmel Health System Board.

Revised and Approved:

MCH MEC

January 15, 2019

MCNA and MCSA MEC

January 21, 2019

**Credentialing Sub-Committee of the Quality & Safety Committee
of the MCHS Board of Trustees**

January 28, 2019

Approved:

MCNA and MCSA MEC

October 16, 2017

MCH MEC

October 17, 2017

**Credentialing Sub-Committee of the Quality & Safety Committee
of the MCHS Board of Trustees**

October 23, 2017