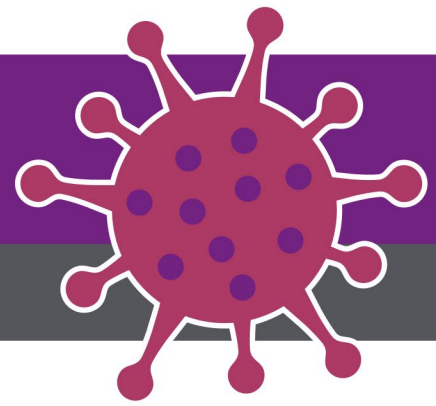


CORONAVIRUS DISEASE 2019 (COVID-19)

HRSA COVID-19 Uninsured Program – Patient Access Documentation



Audience: Patient Access, PBS

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COVID-19 Response Team Owner: Finance

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As a part of the COVID-19 pandemic, uninsured patients seeking testing / testing related and / or treatment for COVID-19 are eligible to have their cost of care covered by the HRSA Uninsured Program, unless paid for by another government program. While our Registration and Billing Teams will continue to follow the appropriate protocols to ensure our patients are covered and billed appropriately, we need to be notifying our patients appropriately. Our goal is to alleviate patient confusion or concern associated with their cost of care when being tested / treated for COVID-19. As such, Patient Access Teams will deliver documentation for all self-pay patients that may be covered through this program, that includes the following:

As a part of the Families First Coronavirus Response Act, the Department of Health and Human Services (HHS) provides claim reimbursement to Trinity Health facilities for the testing and treatment of COVID-19 uninsured patients. As such, if you are uninsured and seeking testing, testing-related services, and / or treatment for COVID-19, you may be eligible to have some or all of your cost of care covered by the HRSA COVID-19 Uninsured Program. This includes COVID-19 services related to:

- *Specimen collection, diagnostic and antibody testing*
- *Testing-related visits in the following settings: office, urgent care or emergency room or telehealth*
- *Treatment*
- *Vaccinations (when available)*

Refer to the HRSA COVID-19 website (<https://coviduninsuredclaim.linkhealth.com>) for more information on the Program's eligibility and services that are excluded. For patients whose care is not paid for by the HRSA program (exclusions can be found on the website) and who require financial assistance or who are experiencing temporary financial hardship due to COVID-19, Trinity Health offers several assistance and payment options, including charity and discounted care. For more information please contact the Financial Assistance Team as you may be eligible for coverage under additional programs (include HM phone number).

If you have any additional questions, please reach out to Ian Sullivan (ian.sullivan@trinity-health.org).