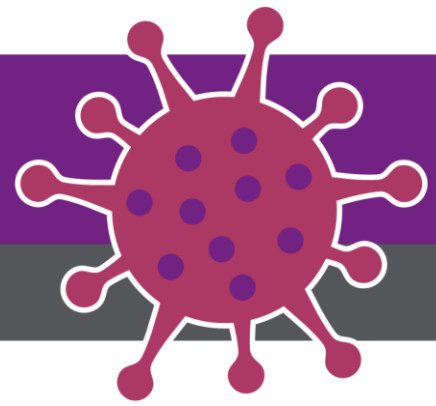


CORONAVIRUS DISEASE 2019 (COVID-19)



Fraudsters Target Unemployment Claims



Audience: All colleagues

Revision Date: 6/24/2020

Version: #1

COVID-19 Response Team Owner: Planning

Date last reviewed: 10/12/2020

Fraudsters Target Unemployment Claims

Federal and state officials across the country are warning that imposters are using stolen data to file and collect false unemployment claims during the COVID-19 crisis. Trinity Health colleagues have reported receiving requests for information related to fraudulent claims.

These fraudulent claims are filed by impostors who use an employee's name, address and Social Security number to file a claim with a state unemployment agency. The impostors have obtained the employee's information from breaches of non-Trinity Health data sources — which you have likely heard about in the news over the past few years. ***The information obtained by the impostors was not a result of any known breach of Trinity Health's data sources.***

If you are notified that an unemployment claim was filed under your name and Social Security number and you did not, in fact, file such a claim, here are some steps you should take:

- **Report the incident to the state in which the imposter claim was filed** using the "Claimant" link in [this document](#). You can use the template statement below to report the fraud.
- **Keep copies of your initial report to the state unemployment agency as well as any follow-up communication you receive from the agency.** This will be helpful in the event there is a later inquiry from the IRS and/or state income tax authority about the payment of unemployment benefits.
- **Contact Human Resources** to inform them that a fraudulent claim was filed under your name and Social Security number. If your ministry is supported by the [HR Service Center](#), log in to the [HR4U](#) colleague portal and click Ask HR4U to provide details about the fraudulent claim.

In the event the state unemployment agency notifies Trinity Health about an unemployment claim being filed, we will promptly respond to the claim. Please note that Trinity Health does not always receive notice of these fraudulent claims from the state unemployment agency, so it is helpful for us to know when those occur.

Template to Notify State Unemployment Agency of Potential Fraudulent Claim

Dear [state unemployment agency] Unemployment Fraud Unit,

I am actively employed by [employer name]. Recently, I received a communication from [state unemployment agency] indicating that an unemployment claim was recently filed using my name, address and Social Security number. I am

contacting you to indicate that I did not file an unemployment claim, and to notify you that I am still employed by [employer name]. I believe that the claim is fraudulent, and I am a victim of ID theft in relation to this unemployment claim.

Please review this matter at your earliest convenience. Also, please terminate this particular claim and issue a determination to me indicating that the claim is "null and void." Please contact me if you have any questions or need more information.

Respectfully,

Full Name

Last Four SSN:

Address

Phone Number and Email Address