

## **Brightline, Inc. Notifies Affected Individuals of Fortra's Information Security Incident**

On April 7, 2023, Brightline, Inc., a provider of virtual healthcare services, began providing notification to impacted individuals of a data security incident involving its vendor, Fortra, which provides file transfer services. We are providing this notification on behalf of certain other entities, identified below, that provided us with the data impacted in this incident.

Fortra informed us that Fortra was made aware on January 30, 2023 of suspicious activity within its file transfer software. Fortra represented that, through its investigation, it identified unauthorized access to and acquisition of data from certain customers' accounts, including ours. Fortra also indicated that it promptly notified law enforcement and is cooperating with their investigation of the incident.

We learned of Fortra's incident on February 4, 2023 and immediately engaged its incident response plan and confirmed that the unauthorized access was terminated. We determined that the information exposed in the incident potentially included some combination of the following data elements: individuals' names, addresses, dates of birth, member identification numbers, date of health plan coverage, gender, phone number and/or employer names. While our investigation has determined that the incident was limited to Fortra's infrastructure, we continue to enhance our cybersecurity program to further safeguard its systems from cyber threats.

Brightline is committed to protecting the security and privacy of the sensitive information it maintains and takes this matter very seriously. Impacted individuals are being offered 2 years of complimentary identity theft and credit monitoring services and we have established a toll-free number for affected individuals to call for additional information about the incident: 1-833-570-2987.

**\*\*This release is being provided on behalf of the following entities:**

This release is being provided on behalf of Trinity Health Welfare Benefit Plan who was notified of the Incident on April 17, 2023.

