

Use *Find a Doctor* to select a primary care physician at bcbsm.com.

Trinity Health Network (PPO) — Tier 1

The Trinity Health Network (PPO) — This tier is comprised of Trinity Health facilities and aligned professional providers. You'll have the lowest deductible, coinsurance and out-of-pocket maximum amounts when covered services are provided by a Trinity Health network provider.

Physicians can be listed as Tier 1 or Tier 2 depending on the office location. Please verify the Tier benefit level with the physician's office.

Trinity Health Network (PPO) — Tier 2

This tier is comprised of doctors and hospitals that are part of Blue Cross' PPO network and not in Tier 1 or Tier 3. These providers have signed an agreement with Blue Cross to accept our approved amount as payment for covered services. When services are performed by PPO in-network

providers, you'll have larger deductible, coinsurance and out-of-pocket-maximum amounts than Tier 1 providers.

If a provider shows as Tier 1 and Tier 2, Tier 1 benefits will be applied. Tier 3 providers may show as Tier 2. For a listing of your Tier 3 providers, click [here](#).

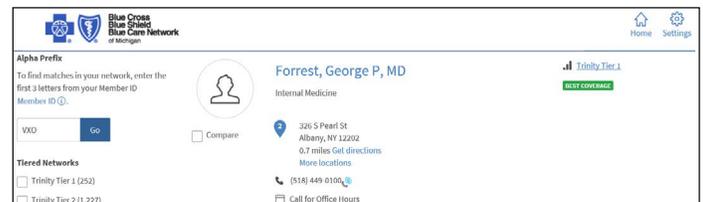
Trinity Health Network (PPO) — Tier 3

This tier is comprised of doctors and hospitals that are part of Blue Cross' PPO network and not in Tier 1 or Tier 2. These providers have signed an agreement with Blue Cross to accept our approved amount as payment for covered services. When services are performed by PPO in-network providers, you'll have larger out-of-pocket amounts than Tier 1 or Tier 2 providers. **Tier 3 providers may show as Tier 2. For a listing of your Tier 3 providers, click [here](#).**

To select a PCP or find a doctor, hospital or other health care provider, follow these steps:

1. Go to bcbsm.com and log in if you're a member. If you aren't a member, click *Find a Doctor*, then click *Search* without logging in. Skip to Step 5.
2. Hover your mouse over *Doctors & Hospitals* and click *Primary Care Physicians*.
3. To select or change a PCP, click *Select PCP or Change PCP*.

If you did not log in to your account, ensure your selection is in your network, by entering your alpha prefix (TIY or VXO) from your Blue Cross membership card.



7. To select the PCP, click *Select PCP* under the picture. Please note that mid-level practitioners, such as physician assistants and nurse practitioners, are not selectable as PCPs. If your primary care provider is a mid-level practitioner, select a physician in that practice.



4. PCP results will show based on your address that is registered with BCBSM.
5. If you aren't a member, enter your location, click *All Plans*, select *Find a Different Plan*, then Trinity Health Network (PPO). Click again to confirm your selection. You won't have to select a PCP until you're a member.
6. If you would like to search for doctors by name or by specialty, or for places by name or type, click on the dashboard and click on the search you want to perform. When searching by provider name, type the full name in the search box and hit *Enter*. **Don't select the name in the drop-down box even if the name appears. It may skew the results.**

Mayo Clinic and City of Hope Comprehensive and Treatment Centers (formerly Cancer Treatment Centers of America) are not covered providers.

8. Click on the members to select a PCP. Click *Change PCP* to change.
9. A success message will be displayed. Click *Close*.
10. Go back to the bcbsm.com page. Click *View PCPs* to refresh.

