

Care for the Common Good

Protecting Home Health & Hospice

Meeting the Needs of Patients



Trinity Health is one of the largest not-for-profit, Catholic health care systems in the nation, serving diverse communities across 26 states. We advocate for public policies that promote the common good; sustain our not-for-profit, faith-based mission; enable improved community health; and grow a stronger workforce.

Trinity Health At Home: Transforming Lives, Strengthening Communities

Trinity Health At Home, a vital arm of Trinity Health, is committed to providing essential home health care, palliative care and hospice services.

Compassionate Care in the Comfort of Home

Home Health Care: Ranked as the tenth largest home health provider in the country. Patients and families increasingly seek health care in the familiarity of their homes. Trinity Health At Home not only aids in recovery but empowers individuals to thrive in their communities. Our comprehensive services include skilled nursing, rehabilitation therapy (physical, occupational, and speech-language), medication management, wound and ostomy care, fall prevention as well as social work and spiritual care.

Holistic Approach to Palliative Care: In collaboration with patients, families and health care professionals, our palliative care team develops personalized plans addressing physical, emotional and spiritual aspects.

Compassionate Hospice Care: Our interdisciplinary hospice team specializes in providing compassionate end-of-life support. Focused on pain management, symptom relief, emotional comfort and spiritual guidance, we honor the dignity and wishes of our patients, offering solace to both them and their loved ones.

Impactful Bereavement Services: Free services include specialized grief support groups and personalized counseling sessions, fostering a supportive environment for healing for anyone in need in the community.

Transforming At-Home Care with Virtual Care Center: Our Trinity Health At Home Virtual Care Center, staffed with our own registered nurses available 24/7, uses innovative technology. Patients are provided with a tablet and wireless devices for self-reporting health information, leading to a commendable 9.1% 30-day hospital readmission rate. This initiative empowers patients to manage their health through secure video chats with a nurse, complementing our in-person visits. It is helping patients avoid unnecessary emergency department visits and rehospitalizations.

Trinity Health At Home is a lifeline for communities, delivering essential care with compassion and innovation. As a national leader in home-based care, we play a crucial role in transforming at-home care and addressing the evolving health care needs of our communities.

Home Care and Hospice Agencies

Operating in 11 states, Trinity Health At Home owns 16 Home Care Agencies, 10 Hospice Agencies and 1 Home Infusion Agency and manages several others in the following locations:

- Above & Beyond Home Health and Hospice, Monticello, IA (also known as MercyOne Dubuque Home Health, Dubuque, IA)
- Holy Cross Home Care and Hospice, Silver Spring, MD
- Loyola Medicine Home Care and Hospice, Oak Brook, IL
- Mercy Home Health, Newtown, PA
- MercyOne Des Moines Home Care and Hospice, Des Moines, IA
- MercyOne Des Moines Home Infusion, Des Moines, IA
- MercyOne Genesis Visiting Nurse Association and Hospice, multiple locations, IA (*managed services*)
- MercyOne North Iowa Home Health, Mason City, IA
- MercyOne North Iowa Hospice, Mason City, IA (*managed services*)
- MercyOne Siouland Home Care, Sioux City, IA
- MercyOne Waterloo Home Care, Waterloo, IA (*managed services*)
- Mount Carmel Home Care, Columbus, OH
- Mount Carmel Hospice, Columbus, OH (*managed services*)
- Saint Agnes Home Health and Hospice, Fresno, CA
- Saint Joseph VNA Home Care, South Bend, IN
- Saint Francis at Home, Newark, DE
- St. Mary's Home Health and Hospice, Watkinsville, GA
- St. Mary Home Care & Hospice, Newtown, PA
- Trinity Health At Home
 - Grand Haven, MI
 - Grand Rapids, MI
 - Livonia, MI
 - Muskegon, MI
- Trinity Health Of New England At Home, Hartford, CT

Protecting the Home Health Care Medicare Benefit

Every American, at some point in their lives, will either need access to home-based services or will know someone who does. Ensuring that quality services are available and accessible to everyone who needs them today and, in the future, will require policymakers to work together to safeguard access.

What Can Policymakers Do?

Protect the Home Health and Hospice Medicare Benefit

Recommendations:

- Reverse Medicare Reimbursement cuts for home health.
- Safeguard access to essential home-based, clinically advanced health care services for America's older adults and people living with disabilities by preventing the Centers for Medicare and Medicaid Services (CMS) from implementing additional cuts.
- Expand access and sustainability to remote patient monitoring by including it as an add-on to the episodic visit threshold.
- Ensure Medicare Advantage enrollees have access to home health at least equivalent to traditional enrollees.
- Improve oversight of Medicaid home care services by implementing nationwide electronic visit verification (EVV) interoperability standards.
- Expand access to palliative care, an interdisciplinary patient and family-centered care, that optimizes quality of life through anticipating, preventing and treating symptoms of disease and illness of all kinds by requiring the Center for Medicare and Medicaid Innovation (CMMI) to test a model that provides community-based palliative care and care coordination for high-risk Medicare beneficiaries.
- Ensure that Medicare beneficiaries have the option of telehealth for hospice and home health that promotes physician and primary care clinician engagement and continuous access to care at home teams.
- Permit transformative investments in the critical hospice and palliative care workforce by funding new programs and initiatives to increase specialty hospice and palliative knowledge and competencies across the health care continuum.
- Advance policies that protect the hospice benefit, and support enrolling more individuals who could benefit, while increasing the amount of time on service from its current level.
- Ensure that any hospice reform preserves reimbursement and creates innovation opportunities including comprehensive care for people with life-limiting illness who continue to seek active treatment.
- Enact targeted program integrity solutions to identify and crack down on those hospice agencies that would intentionally exploit the Medicare hospice benefit by requiring all organizations to be surveyed every three years by a CMS-deemed authority, with no exceptions. Additionally require all hospice organizations—no matter the size or profit status—to provide monthly quality data.
- Ensure that states are adequately reviewing and updating the Home Health Medicaid reimbursement rates at least every two years and ensuring transparency and providing outcomes for that review to both CMS and home health providers.



Mission

We, Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.

Core Values

Reverence • Commitment to Those Who Are Experiencing Poverty • Safety • Justice • Stewardship • Integrity